EAST GREENWICH FIRE DEPARTMENT

284 MAIN STREET, EAST GREENWICH, RHODE ISLAND 02818 TELEPHONE: 886-8690 • FAX: 886-8692



November 6 - November 30, 2017 • Fire Report for December Town Council Meeting

Monthly Activities, Call Log, see report from FD Manager

New Business

- Personnel
 - o Six personnel on IOD, two on FMLA
 - o Budget Planning FY 2019, plan for capital expenditures
 - o Above scheduled percentages: Overtime at 46%, projecting to \$800,841.67
 - o Did not find any plan for capital expenditures, other than schedule vehicles to be replaced
- Apparatus
 - o Engine 3 is out of service at station 2, waiting for insurance company funds for repairs
 - o Ladder 1 is out of service at the DPW garage, waiting for maintenance to be completed
 - o Marine 1 is out of service at station 2, on the trailer (seasonal)
 - o C2 Chevy Tahoe out of service at station 2
 - o Rescue 1,2,3, Engine 1,2, C1, C7 are all in service
 - o Car 5, bucket truck scheduled for replacement FY 2019
- Maintenance to Station One and Two
 - o Many deficiencies have been found in both buildings that need to be addressed
 - Station One
 - Looking to finish sealing the floor within the apparatus bays
 - General maintenance continues, more lighting would improve visibility by Engine 1
 - Looking into painting of hallways, leading to staircase
 - o Station Two
 - Repair two leaks in the roof
 - Encase the HVAC unit in the bedroom
 - Mitigate the mold issue in the bathroom, by HVAC ductwork in ceiling
 - Replace bathroom stalls with new stalls
 - Properly exhaust drier vent to outside wall
 - Properly connect the 275 gallon oil tank for the generator

- Dispatch-problems with staffing leading higher cost, looking into other solutions
- Documentation of Fire Department Records and Reports
 - After going through the records held within the Chief's Office, there is an apparent lack of documentation across the board, including that which is in the FD Manager software system. It is easily determined that there is a culture which lacks any importance given to documentation and record keeping for such an important service to the community. It has been my observation that members within this fire department need to be held more accountable for their actions. The lack of employee training records and recent evaluations is astounding!
 - o No documentation of any Pre-plans done within the last five years
 - o No three, five year strategic plan
 - o Lack of training Records for personnel
 - Not available since last entry in 2013 in FD Manager software
 - Only 1 entry for 2013, only 6 entries from 2012, only 2 from 2010, only 1 from 2009
 - O Documentation of FF1 and FF2 Training, and Hazmat Training for all not completed or not in personnel files
 - Lack of proper descriptive details within FD Manager reports for structure fires
 - o Requests for structure fire reports, resulted in verbal notes given from the Fire Marshal
 - o Lack of documentation in Promotional Lists
 - o Still searching for documentation for personnel evaluations
 - Dates represent an evaluation conducted while one firefighter was out on LOD
 - No consistency with timelines of evaluations for new hires, or other employees
 - o Plan of correction for deficiencies of the state's rescue inspection
 - O The ISO report acknowledges a lack of documentation for training. If training is being done on a regular basis, than it should be properly documented, and that documentation should be easily accessible. Changes in leadership should not interfere with the ability to locate and verify documentation, especially documentation related to regular Department operation.
 - Another concern that needs to be addressed is simply following our standard operating guidelines or polices, such as wearing the correct uniform while on duty. We are similar to a paramilitary organization and we need follow the rules and regulations written by this department. The social media policy is not followed by some members of the department, nor is the code of conduct. Communications with the public are unclear as to who authorized the message, the Department or the Union. This could be construed as a deliberate attempt to mislead the public.

• Chain of Command

- o I have noticed a general lack of professionalism and an environment that does not respect the existence of the chain of command. Inquiries made to key department personnel for information failed to yield responsive answers or important documents. (Training records, plan of correction report)
- After completing only four weeks, it appears members of the department have been misdirected by fellow members for a while now, in terms of who they need to follow as a leader. Once again the chain of command is not being followed by many members, causing disruption throughout the department. Documentation, training, following policies, professionalism and communication need to be corrected and accountability will play a major part in the solution. The focus needs to be on all employees, with an emphasis on providing services in a professional manner within the station, as well as out in the community. A plan of action will be developed in an attempt to change the atmosphere within the department. The plan of action will be backed up by detailed documentation. I will begin to follow the plan of action, within my time remaining with this department, but it will be up to the next Fire Chief to see it through to completion.

Respectfully submitted by

Christopher J. Olsen, Interim Fire Chief

cc: Town Manager

File

East Greenwich Fire Department Monthly Report Summary - Calender Year November 2017

Total for Month		Total Year To Date		
Eiron	Nov 2017	Nov 2016	Jan 2017 To Nov 2017	Jan 2016 To Nov 201
Fires Structure	1	1	19	16
Brush	0	1		
Vehicle	1	0	9	10
			11	7
Other -	<u>2</u>	<u>2</u>	<u>22</u>	<u>10</u>
Total Fires	4	4	61	43
EMS				
Medical	199	130	2053	1852
<u>MVA</u>	<u>26</u>	<u>18</u>	<u>226</u>	<u>222</u>
Total EMS	225	148	2279	2074
Box Alarms				
System Malfunction	18	12	207	132
Malicious/Accidental/Other	<u>25</u>	<u>14</u>	<u>247</u>	<u>201</u>
Total Box Alarms	43	26	454	333
Other				
Hazardous Condition	12	8	104	74
Service Calls/Good Inten	50	35	729	648
<u>Other</u>	<u>12</u>	<u>11</u>	<u>138</u>	<u>204</u>
Total Other Calls	74	54	971	926
Total Incidents	346	232	3765	3376
		Mutual Aid	Summary	
Incidents Mutual Aid Given:	32	14	325	274
Incidents Mutual Aid Received:	41	13	338	173
		Incident Det	ail Summary	
Fire Service Injuries	1	2	15	8
Fire Service Deaths	0	0	0	0
Civilian Injuries	0	0	4	1
Civilian Deaths	0	0	0	0
Acres Burned	0	0	. 0	0
Property Loss Total	\$40,000.00	\$175,000.00	\$1,555,000.00	\$875,000.00
Content Loss Total	\$0.00	\$50,000.00	\$355,000.00	\$100,000.00

Town of East Greenwich Fire Department FY18 Overtime - YTD November 30, 2017

DESCRIPTION	YEAR PER	EFF DATE	A	MOUNT
'OVERTIME	2018 '05	'11/30/2017		19,544.63
'OVERTIME	2018 '05	'11/22/2017		26,523.70
'OVERTIME	2018 '05	'11/16/2017		22,347.71
'OVERTIME	2018 '05	'11/09/2017		13,473.30
'OVERTIME	2018 '05	'11/02/2017		15,931.40
'OVERTIME	2018 '04	'10/26/2017		7,310.69
'OVERTIME	2018 '04	'10/19/2017		402.30
'OVERTIME	2018 '04	'10/19/2017		9,626.85
'OVERTIME	2018 '04	'10/12/2017		16,000.89
'OVERTIME	2018 '04	'10/05/2017		14,010.05
'OVERTIME	2018 '03	'09/28/2017		13,629.41
'OVERTIME	2018 '03	'09/21/2017		13,009.00
'OVERTIME	2018 '03	'09/14/2017		688.62
'OVERTIME	2018 '03	'09/14/2017		14,644.18
'OVERTIME	2018 '03	'09/07/2017		11,522.46
'OVERTIME	2018 '02	'08/31/2017		15,195.15
'OVERTIME	2018 '02	'08/24/2017		18,219.52
'OVERTIME	2018 '02	'08/17/2017		18,472.82
'OVERTIME	2018 '02	'08/10/2017		16,352.47
'OVERTIME	2018 '02	'08/03/2017		15,168.16
'OVERTIME	2018 '01	'07/27/2017		13,674.87
'OVERTIME	2018 '01	'07/20/2017		10,615.67
'OVERTIME	2018 '01	'07/13/2017		17,052.98
	21 we	eeks	\$	323,416.83
	Weekly average			15,400.80
	Annualized			800,841.67

East Greenwich Fire Department Training Report

Class	ID:	217	-

Date: 02/01/13 Time: 1330 Platoon: A	Hours: 1.5 Expiration:
Subject:	Accountability
Instructor: Capt Montville, Kenneth (D)	FF Archambault, Seth FF Monaghan, Michael
Companies:	FF O'Donnell, Peter FF Phelan, Brendan
Description of Training: Vehicle Extracation with hand and power tools	Lt Bailey, Thomas Lt Richardson, Joseph Prob-FF Klein, Stanley
Comments:	,

East Greenwich Fire Department Incident Report

	9 Incid	IEIIL Dale	nursday, No	ovember 23,	2017 AI	larmTime 13:16	Exposure 0	
Building fire								
Incident Type								
Incident Loca					1 A	rrival Time 13:19	209.01	
95 RECTO				Apt	1	olled Time	CensusTract	
East Greenw	***		RI 02818	, 1F-		ared Time 14:34		
City	TCH		RI 02818 State Zip		Mutual aid	received		
419 1 or 2	family dv				Mutual Aid			
Property Use								
Person Invo	lved	AM 1000 - 1- 1- 1- 1- 1- 1- 1- 1- 1- 1- 1- 1- 1						
Business Name	····		,	·····				
Mr. Scott Fair Person Involve	<u>1</u>			L	TOR ST			
reison involve				Address	eenwich	RI 02818		
Phone				City	CELIWICH	State Zip		
Owner						·		
Business Name								
Mr. Scott Fair				95 REC	TOR ST			
Owner				Address				
Phone					eenwich	RI 02818		
Priorie				City		State Zin		
						State Zip		
C Shift	1 Alarms	1 Distric	1	8 # Person	5 anel #Engines	1 4	er Apparatus	
Shift	Alarms Dispatch	District Respond	On Scene	8		1 4 # Aerial Othe		
Shift App E1	Alarms	Distric		8 # Person	nnel #Engines	1 4 # Aerial Othe	er Apparatus	
Shift App E1 E2	Alarms Dispatch 13:16 13:16	District Respond	On Scene	8 # Person	nnel #Engines	1 4 # Aerial Othe	er Apparatus In Service	
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East Greenwich Fire Department Incident Report

Incident	3689 Incident Date Thursday, November 23, 2017 AlarmTime 13:16 Exposure 0
111	Building fire
Incident	Гуре
Remar	KS
owner a behind Warwic building	building fire, on scene heavy smoke coming from house, flames on exterior siding on Side A front, advised us he had a fire going on 2nd floor fireplace earlier, flames coming from exterior 2nd floor fireplace, handline pulled to exterior to begin extinguishment, upper floors and attic ventilated, Wisk FD contacted for Ladder truck and responded with full compliment, WW Ladder set up front of a fire extinguished and exterior salvaged and overhauled, gas and electric shut off at house, C-7 and tripspector responded, providence canteen on scene

East Greenwich Fire Department Incident Report

Incident 3689 Incident Date Thursday, Nover	nber 23, 2017 AlarmTir	ne 13:16 Exposure 0
Building fire		
Incident Type		
A 0900 RI 11/23/2017 FDID State Incident Date Station	3689 0 Incident Numbe Exposure	☐ Delete☐ NHRS 2
B Property Details	C On-Site Materials or Prod	ucts None
B ₁ Not Residential		
Estimated number of residential living units in building of origin whether or not all units became involved	On-site Material (1)	
B2 Buildings not involve		
Number of buildings involved	On-site Material (2)	
Acres burned (outside fires)	On-site Material (3)	
Acres burned (outside fires) Less than one acre	On-site iviaterial (3)	
D Ignition	E 1 Cause of Ignition Ex	posure Report E 3 Human Factors
D 1 21 Bedroom - < 5 persons; included are jall or prison	3 Failure of equipment or heat sou	rce Contibuting To Ignition
Area of fire origin	Cause of Ignition	"
D 2 60 Heat from other open flame or smoking materials Heat source	E 2 Factors Contributing to Ignition	None
	Factor contibuting to ignition(1)	
12 Exterior wall covering or finish Item First Ignited Fire spread was confined	Factor contibuting to ignition(2)	
to object of origin	r actor continuing to igration(2)	Age was a factor Gender:
Type of material first ignited		person involved
F1 Equipment Involved In Ignitio None Equipment Involved Brand	Equipment Power Source	G Fire Suppression Factors None Fire suppression factor (1) Fire suppression factor (2)
Model	requires no tools to install.	Fire suppression factor (3)
Serial Number		
Year		
Mobile Property Involved Mobile Property Involved	Mobile Property Type & Make Mobile Property Type Mobile Property Make	Local Use Pre-Fire Plan Available Arson report attached Police report attached Coroner report attached
Mobile Dronorby Madel		Other reports attached
Mobile Property Model	Year	
License Plate Number State VIN Number		

AND SELVA		•	•
[™]	E INSPECTION W		New DAnnual Spot
Service Cast Consenunh	Fine Vehicle Plate 65	VIN <u>4PICACIA69A009401</u>	Vehicle Name Engine 1
Primary License Class A-1 A-1	A A-2 C-1 C-1A C-2 Rese	rve Only Yes No = Meets Stand	ard × = Deficient = Not Applicable
GENERAL REQUIREMEN	TS/	1.	
Complete Tool Kit	V Exhaust System	Mon-Emerg, Ext. Lighting2 days Paint/Markings10 days Patient Care Protocols2 days Comm. with Dispatcher	Comm. with HospitalImmediate Siren
Compliance with Federal KKK special	fications per year of manufacture	Correction period to be d	etermined by inspector based on nature of deficiency
BLS SUPPLIES/EQUIPME			
Adhesive Tape	✓ Sterile Gauze	✓ Sterile Burn Sheets(2) ✓ Stethoscope(1) Adult (1) Pedi ✓ Trauma Dressings(3) ✓ Irrigation Supplies(1) L ✓ Friangular Bandages(3) ✓ Syringes(2) 10cc 5cc 1cc + (1) 60cc	Needles
EXTRICATION/TRANSPO			
Y Cervical Collars Infant-Tall Adult Y Cervical Immob. Device(1) Child Seat(1) 20-40 Lbs	Cong Spine Board(1) Adult Movement Dev (1) Rev/Scoop/Mega Pelvic Binder (Adult)(1) Sam/T-Pod	Straps for Boards(4) 7-9 feet Stretcher/Straps/Mattress(1) Traction Splint (Adult)(1) Adult	Stairchair(1) Comm prepared Pt Tracking System(1)
AIRWAY/VENTILATION		/	
CPAP Device (1) + (S) (M) (A) Masks Endotracheal Intubation Kit(1)	Main Oxygen(1) + (2) Flowmeters On-Board Suction	Oxygen Masks(2) (A) + (2) (P) Oxygen Nebulizer(2) Oxportable Oxygen(1) Size D or Larger Ortable Suction Unit(1) Powered	Suction Cath(1) 6-10Fr + (1) 12-16Fr Water Soluble Lubricant(3) Packets
Advanced Airway LMAA-gel/AirO/King	OPA (3) in Sizes 40mm-120mm	Pulse Oximeter(1)	
INFECTION CONTROL Sichazard Container (1) + (1) Liner Body Sub Iso Kits (1) Per crew member	Zatex-Free GlovesMultiple Sizes N95 Masks(1) Per crew member	Sharps Receptacle .(1) Must not be full	
CARDIAC CARE AEDAdult and Pedi Pads x (1)	Monitor +Adult and Pedi Pads x (1)		
IV SUPPLIES/EQUIPMEN		//	
Antiseptic Wipes(6) Constricting Bands(2) Drip Sets (10-15gtts)(2)	☐ 1V Catheters . 14, 16, 18, 20, 22, 24 x (2) ☐ Padded Arm Boards(A) (P) ☐ Stopcock(1) 3 or 4 way	Volumetric Burette(1) 100cc Volumetric Burette(1) 100cc Volumetric Burette(1) Driver + (2) (A) and (P) Cann.	
MEDICATIONS BASIC	1		
APAP Oral	Epi 1:1000 (amp/vial)3mg Autoviai	✓ Glucose (oral)(2) 15g Gel Ibuprofen (oral)(8) 200m/ Tebs Buprofen (Susp)20n/ Schi/(bcf)(s/5n) Naloxone	Oxymetazoline10ml Bottle
MEDICATIONS CARDIAC		/.	
Adenosine (inj)	Hydro. Sodium Succ 100mg Vial &	✓	Sodium Bicarbonate . 150meq Prefilled Yerbutalline
MEDICATIONS PARAMED Amiodarone (inf.) 360mg/z00ml Bag			
Cefazolin	Haloperidol	Nitroglycerin (inf) 50mg Premix/Vial Norepinephrine (inf) 4mg Vial/amp Pitocin (inj) (2)200 Vial/amp Phenylephrine (inj) 1mg/m/ Prefill Phenylephrine (ipf) 10mg Vial/amp Phenylephrine (nasal) 15ml Bott Prednisolone (syr) (1)120ml bott Prednisolone (oral) (3)20mo Tabs	Procainamide (inj) (2)1g Vial/Amp Promethazine (inj) (11)12.5mg Vial/Amp Rocafonium (inj) 200mg Vial/Amp 8aline 0.9%s00ml-250ml+100ml-50ml(2)sach Saline 3%(1)500ml Bag Tetracaine 0.5%((ophth)

100 Cast bacewich Fine Vo	•	•	, V Inspector Eco	□Annual □ Spo
PASSED Vehicle has met all Inspe				aue ;
4	of Inspection until the Consense is included and connected	mmediately suspended in RIDOH is notified in	rein have been corrected. Immediate 24 hours Immediate 24 hours	d. 2 bus. days 10 bus. days 12 bus. days 10 bus. days
CORRECTIBLE FAILURE(S) The vehic any deficiency not be corrected within the REINSPECTION REQUIRED The vehicles	io composition belief silos	MI Shoke Sud/ot Suofild	RIDOH not be notified in	writing thereof.
INSTRUCTIONS: 1.) Correct all cited deficient deficiencies have been corrected; 3.) Fax this Division of EMS at (401) 222-2401 to make a	n appointment.	LIVIO at (401) 222-3352	(4.) If a re-inspection is r	equired, contact the
Service Representative Name	Signature		Date of Co	- Cooling
NOTE: Once a vehicle's Ambulance License I correcting all deficiencies, notifying RIDOH in an ambulance on public ways in this state if the Law § 23-4.1-6 and the Rules and Regulation	amhulance ic not licen	nsed by the Department Medical Services (R23	ay not use the vehicle for reinstatement notice from of Health is a violation of 4.1-EMS).	r EMS functions until
Spector Signature Di	11/2/14 ato	Service Representative S	1086 112	2 2017 Date

	AMBULANC	E INSPECTION W	ORKSHEET	∐New (♥Annual ☐ Spot
	Service Cast Gnewwit	ch Fine Vehicle Plate 604	VIN 3 HWN AAMLIBI 36 MER	\
		A A-2 C-1 C-1A C-2 Rese		
	GENERAL REQUIREMEN		ATO CITY TO THE TOTAL TO THE STANDERS STANDERS	and was believed to a work Applicable
	Complete Tool Kit	Exhaust System	Mon-Emerg, Ext. Lighting2 days Paint/Markings	Siren
	BLS SUPPLIES/EQUIPME			
	Adhesive Tape	Sterile Gauze	✓ Sterile Burn Sheets	Mylar Blankets
_	EXTRICATION/TRANSPO	RT/	1 25/10/5	pot
	Cervical Collars infant-Tall Adult Cervical Immob. Device(1) Child Seat(1) 20-40 Lbs	Long Spine Board	Straps for Boards (4) 7-9 feet Stretcher/Straps/Mattress(1) V Traction Splint (Adult)	Stairchair(1) Comm prepared Pi Tracking System(1)
	AIRWAY/VENTILATION	1/ 805		
	Abag-Valve-Masks(A) (P) (I) Tongue Depressor(1) CPAP Device (1) + (S) (M) (A) Masks Circle Endotracheal Intubation Kit	Main Oxygen(1) + (2) Flowmeters On-Board Suction	Oxygen Masks(2) (A) + (2) (P) Oxygen Nebulizer(2) Partable Oxygen (1) Size D or Larger Portable Suction Unit(1) Powered Pulse Oximeter(1)	Suction Cath (1) 6-10Fr + (1) 12-16Fr Water Soluble Lubricant(3) Packets
	INFECTION CONTROL	/		
	Body Sub Iso Kits (1) Per crew member	Latex-Free GlovesMultiple Sizes N95 Masks(1) Per crew member	Sharps Receptacle .(1) Must not be full	
	CARDIAC CARE AEDAdult and Pedi Pads x (1)	Monitor +Adult and Pedi Pads x (1)		
	IV SUPPLIES/EQUIPMEN		/,	
	Antiseptic Wipes(6) Constricting Bands(2) Drip Sets (10-15gtts)(2)	☑ /N Cetheters . 14, 15, 18, 20, 22, 60 (2) ☐ Padded Arm Boards(A) (P) ☑ Stopcock(1) 3 or 4 way	Volumetric Burette(1) 100cc	
	MEDICATIONS BASIC	/	/	
	APAP Oral(4)x500mg Tablet APAP Oral Sus(1) 20ml bottle APAP Supp (3)x325mg or (5)x120mg Activated Charcoal	Albuterol solution 10 mg (2.5mg units) Spirin(20) 81mg tabs Epi 1:1000 (amp/vial)3mg Auto/vial Glucagon	Glucose (oral)(2) 15g Gel July Buprofen (oral)(8) 200mg Tabs July Table (100mg/5ml) Naloxone	Oxymetazoline10ml Bottle
- `	MÉDICATIONS CARDIAC	/	/	Negeds 1000 cc
)	Adenosine (inj)	Furosemide	☐ Ipratroplum Bro (inh)0.5mg Dose ☐ IV Lactated Ringer's (3)x1060ml Bag ☐ Lidocaine (inj)300mg prefilled ☐ Midazolam20mg Syr/Vial ☐ Nitroglycerin4mg Tab/Spray?Powder ☐ Ondansetron8mg Vial/Amp/Prefill ☐ Saline 0.9% (inj)(1) 1000ml Bag	Sodium Bicarbonate . 150meq Prefiled ferbutaline
'n	MEDICATIONS PARAMED			
	Amiodarone (inf.)360mg/200ml Bag Cefazolin	Haloperidol	Nitroglycerin (inf)50mg Prembt/Vial Noreplnephrine (inf) 4mg Vial/Amp Pitocin (inj)	Procainamide (inj) (2)1g Vial/Amp Promethazine (inj) (1)12.5mg Vial/Amp Rocuronium (inj) 200mg-Vial/Amp Saline 0.9%500mj-250ml+100ml+50ml(2)each Saline 3%

2. 1 9 0 0	ORT Annual (1)
ie Cast Concernich Fine Vehicle Plate 604 Inspection	Date //z/14_ Inspector Rossmis /
PASSED Vehicle has met all inspection requirements and will be	issued a Certificate of Inspection.
NOTICE OF DEFICIENCY Vehicle has been found de of Inspection until the defic	eficient and will not be issued a Certificate clencies listed herein have been corrected.
1. Nortable Suction .	
2. Struckher Straps	
3. Kingers 1000 1c	,
4. Dextrore 10	
5. Lidolaine 100 mg	· · · · · · · · · · · · · · · · · · ·
6	☐ Immediate ☐ 24 hours ☐ 2 bus. days ☐ 10 bus. day
7	
8	
9	☐ Immediate ☐ 24 hours ☐ 2 bus, days ☐ 10 bus, day
10	
IMMEDIATE FAILURE(S) The vehicle's Ambulance License is immediate will not be reinstated until all critical deficiencies are corrected and RID CORRECTIBLE FAILURE(S). The vehicle's Ambulance License is immediately will not be reinstated until all critical deficiencies are corrected and RID CORRECTIBLE FAILURE(S). The vehicle's Ambulance License is immediately will not be reinstated until all critical deficiencies are corrected and RID CORRECTIBLE FAILURE(S).	lately suspended based on the critical failures listed above and OOH is notified in writing thereof.
CORRECTIBLE FAILURE(S) The vehicle's Ambulance License will be any deficiency not be corrected within the correction period shown above	to analog about Ridorf hot be notified in writing thereof.
REINSPECTION REQUIRED The vehicle must be re-inspected before-	
INSTRUCTIONS: 1.) Correct all cited deficiencies within the permitted time production deficiencies have been corrected; 3.) Fax this form to the Division of EMS at Division of EMS at (401) 222-2401 to make an appointment.	period; 2.) Sign the Affidavlt of Correction below to Indicate that (401) 222-3352; 4.) If a re-inspection is required, contact the
AFFIDAVIT OF CORRECTION: I hereby certify that all deficiencies cited in	this inspection have been corrected as of the date indicated.
Service Representative Name Signature	Date of Correction
NOTE: Once a vehicle's Ambulance License has been suspended, the Ambu	ulance Service may not use the vehicle for EMS functions until ecciving a written reinstatement notice from RiDOH. To operate
an ambulance on public ways in this state if the ambulance is not licensed by Law § 23-4.1-6 and the Rules and Regulations Relating to Emergency Medic	or oct 11002 (1720-4. I-EIVIO).
an ambulance on public ways in this state if the ambulance is not licensed to	TOP COPY: RIDOH BOTTOM COPY: Ambulance Service

	Arcos istant		•	
	AMBULANC	CE INSPECTION W		□New □ Annual □ Spot
	Service <u>Cast Conunuit</u>	AFine. Vehicle Plate 930	vin <u>4HTT 88KKEHY88046</u>	Vehicle Name Rescue 7
	Primary License Class [A-1 [A-1	IA [A-2 [C-1 [C-1A [C-2 Res		ard × = Deficient = = Not Applicable
	GENERAL REQUIREMEN Complete Tool Kit	Exhaust System	✓ Non-Emerg. Ext. Lighting2 days ✓ Paint/Markings	© Siren
	BLS SUPPLIES/EQUIPMI			o, map - and a manage of delicities
	Adhesive Tape	Sterile GauzeAssortment Obstetrics Kit(1) Pediatric Dosing Device(1) Thermometer(1) Oral (1) Rectal Trauma Shears(1) Splints(2)	Sterile Burn Sheets	Needles
<u>.</u>	EXTRICATION/TRANSPO		1 9 Strupg.00	Hwher.
	Cervical Collars Infant-Tall Adult Cervical Immob. Device(1) Child Seat(1) 20-40 Lbs	✓ Long Spine Board(1) Adult ✓ Pt Movement Dev (1) Rev/Scoop/Mega ✓ Pelvic Binder (Adult)(1) Sam/T-Pod	Straps for Boards	Stairchair(1) Comm prepared Pt Tracking System(1)
	AIRWAY/VENTILATION Bag-Valve-Masks	Main Oxygen(1) + (2) Flowmeters On-Board Suction	Oxygen Masks(2) (A) + (2) (P) Oxygen Nebulizer(2) Ortable Oxygen (1) Size D or Larger Portable Suction Unit(1) Powered Ortable Oximeter(1)	Suction Cath(1) 6-10Fr + (1) 12-16Fr Water Soluble Lubricant(3) Packets
	NFECTION CONTROL Blohazard Container (1) + (1) Liner Body Sub Iso Kits (1) Per crew member	Latex-Free GlovesMultiple Sizes N95 Masks(1) Per crew member	Sharps Receptacle .(1) Must not be full	
	CARDIAC CARE AEDAdult and Pedi Pads x (1)	Monitor +Adult and Pedi Pads x (1)		
•	Artiseptic Wipes	▼ AV Catheters . 14, 16, 18, 20, 22, 24 x (2) ▼ Added Arm Boards(A) (P) ▼ Stopcock(1) 3 or 4 way	Yolumetric Burette(1) 100cc 10 Kit(1) Driver + (2) (A) and (P) Cann.	
	MEDICATIONS BASIC APAP Oral	Albuterol solution 10 mg (2.5mg units) Aspirin	Slucose (oral)(2) 15g Gel Mibuprofen (oral)(8) 200mg Tabs Duprofen (Susp)20ml Botl (100mg/5ml) Naloxone10mg Syr/Vial/Amp	Oxymetazoline10ml Bottle
·	MEDICATIONS CARDIAC	_/,	-200	5 IPCOCK
•	Adenosine (inj.)	Epi 2.5% (inh)(2)x0.5ml Bullet Sentanyl300mcg Vial/Amp Furesemide80mg Vial/Amp Tydro. Sodium Succ100mg Vial	V Ipratropium Bro (ipit)0.5mg Dose 2/V actated Binger's(3)x1000ml Bag V Idocaine (inj)300mg prefiled V Midazolam	Sodium Bicarbonate .150meq Prefiled Terbutaline
	☐ Yeliazolili	Haloperidol	V Nitroglycerin (inf)50mg PremixVial Norepinephrine (inf)4mg, Val/Amp Pitocin (inj)4mg, Val/Amp Phenylephrine (inj)1mg/ml Prefill Phenylephrine (inf)10mg Vial/Amp Phenylephrine (nasal)15ml Bott Prednisolone (syr)(1)120ml bott Prednisolone (oral)(3)20mg Tabs	Apocainamide (inj) (2)1g Vial/Amp Apromethazine (inj) (1)12.5mg Vial/Amp Apromethazine (inj) 200mg Vial/Amp Apocaine 0.9%500ml+250ml+100ml+50ml(2)each Apocaine 3%(1)500ml Beg Tetracaine 0.5% (ophth)2ml Bott Transexamic Acid (inj)1g/10ml Vial/Amp

AMBULANCE INSPECTION RE	EPORT . Annual Spot
ast Green with Vehicle Plate 930_ Inspe	pection Date 11/2/17 Inspector Rossnus/
PASSED Vehicle has met all inspection requirements and w	will be issued a Certificate of Inspection.
NOTICE OF DEFICIENCY Vehicle has been for	ound deficient and will not be issued a Certificate
1. Strutcher Strups "	he deficiencies listed herein have been corrected.
	mmediate ☐ 24 hours ☐ 2 bus. days ☐ 10 bus. days
2. 1000 CC Lackaled Ringers	☐ Immediate ☐ 24 hours ☐ 2 bus. days ☐ bus. days
3. Fitocio ZOUKT	Immediate 124 hours 2 bus. days
	☐ Immediate ☐ 24 hours ☐ 2 bus. days ☐ 0 bus. days
5. 150 Mg Amiodarone	☐ Immediate ☐ 24 hours ☐ 2 bus, days ☐ 10 bus, days
6. Merylephrine Tay + Int.	☐ Immediate ☐ 24 hours ☐ 2 bus. days ☐ 10 bus. days
1. Millisolone 20 mg Tabs	☐ Immediate ☐ 24 hours ☐ 2 bus, days ☑ 19 bus. days
8. <u>TXH</u>	☐ Immediate ☐ 24 hours ☐ 2 bus, days ☐ Dus, days
9. Micrael Dicompnessions hit	☐ Immediate ☐ 24 hours ☐ 2 bus. days ☐ 30 bus. days
10,	☐ Immediate ☐ 24 hours ☐ 2 bus. days ☐ 10 bus. days
CORRECTIBLE FAILURE(S) The vehicle's Ambulance License	yearly has an element of the second of the s
and a serious the policy of August the cortaction belief allow	wn above and/or should RIDOH not be notified in writing thereof.
REINSPECTION REQUIRED The vehicle must be re-inspected to	
INSTRUCTIONS: 1.) Correct all cited deficiencies within the permitted deficiencies have been corrected; 3.) Fax this form to the Division of EDivision of EMS at (401) 222-2401 to make an appointment.	d time period; 2.) Sign the Affidavit of Correction below to indicate that EMS at (401) 222-3352; 4.) If a re-inspection is required, contact the
AFFIDAVIT OF CORRECTION: I hereby certify that all deficiencies ci	ited in this inspection have been corrected as of the date indicated.
Service Representative Name Signature	Date of Correction
NOTE: Once a vehicle's Ambulance License has been suspended, the correcting all deficiencies, notifying RIDOH in writing of the correction, an ambulance on public ways in this state if the ambulance is not licentaw § 23-4.1-6 and the Rules and Regulations Relating to Emergency	and receiving a written reinstatement notice from RIDOH. To operate
	TOP COPY: RIDOH BOTTOM COPY: Ambulance Service
60 0	
gun/renam 11/2/14	Walut M. Smells
spector Signature Date	Serviçe Representative Signature Date

AMBULANC	E INSPECTION W		□New Annual □ Spot
Service Cast buchus	th Fine-Vehicle Plate 66	VIN 44FT4ZCZWW Z1886	SVehicle Name Cyrue 3
Primary License Class A-1 A-1	A A-2 C-1 C-1A 2 C-2 Res	erve Only,	ard * = Deficient = = Not Applicable
GENERAL REQUIREMEN			
Complete Tool Kit	Exhaust System 10 days	Non-Emerg. Ext. Lighting2 days	Comm. with HospitalImmediate
DOT inspection Sticker (1) RI Only DOT Registration (1) Ri Only	Fire Extinguishers(2) Free from Rust/Dents	Paint/Markings	Sirentmmediate Triangular Reflectors/Cones (3)
Energency Lights Immediate	Patient Compt. Lighting 24 hours	Comm. With Dispatcher Immediate Correction period to be de	
**************************************		Correction period to be di	atermined by Inspector based on nature of deficiency
BLS SUPPLIES/EQUIPME Adhesive TapeAssortment	Sterile GauzeAssortment	Sterile Burn Sheets(2)	Macellan and annual and
☐ Blood Glucose Meter(1) + (5) Strips	Obstetrics Kit(1)	Stethoscope(1) Adult (1) Pedi	Needles(2) 1.5" IM Suitable Mylar Blankets(2)
Atomizer Device (MAD)(2)	Pediatric Dosing Device(1)	☐ Trauma Dressings(3)	Chest Seal Dressing(2)
Blood Pressure Cuffs (1) (A) (C) (I) Cold Packs(3)	Thermometer(1) Oral (1) Rectal Trauma Shears(1)	Irrigation Supplies(1) L Triangular Bandages(3)	Tourniquel(1)
Conforming Bandages(6) Assorted	Splints(2)	Syringes (2) 10cc 5cc 1cc + (1) 60cc	
EXTRICATION/TRANSPO	RT		
Cervical Collars Infant-Tall Adult	Long Spine Board(1) Adult	Straps for Boards(4) 7-9 feet	Stairchair (1) Comm prepared
Cervical Immob. Device(1) Child Seat(1) 20-40 Lbs	Pt Movement Dev (1) Rev/Scoop/Mega Pelvic Binder (Adult)(1) Sam/T-Pod	Stretcher/Straps/Mattress(1) Traction Splint (Adult) (1) Adult	Pt Tracking System(1)
AIRWAY/VENTILATION		Tradition Opinic (Addit)(1) Addit	
Bag-Valve-Masks(A) (P) (I)	Main Oxygen(1) + (2) Flowmeters	Courses Marks	
Tongue Depressor(1)	On-Board SuctionImmediate	Oxygen Masks(2) (A) + (2) (P) Oxygen Nebulizer(2)	☐ Suction Cath(1) 6-10Fr + (1) 12-16Fr ☐ Water Soluble Lubricant(3) Packets
CPAP Device (1) + (S) (M) (A) Masks	Oxygen Cannulas(A) (P)	Portable Oxygen (1) Size D or Larger	vvater Columb Edunicant(3) Packets
Endotracheal Intubation Kit(1) Advanced Airway LMA/I-gel/AirQ/King	NPA(4) In Sizes 16-34 Fr OPA(3) In Sizes 40mm-120mm	Portable Suction Unit(1) Powered Pulse Oximeter(1)	
INFECTION CONTROL	- Committee (a) an Ozcos Youther (20) (iii)	T dise Oximetel(1)	
Biohazard Container(1) + (1) Liner	Latex-Free GlovesMultiple Sizes	Sharps Receptacle .(1) Must not be full	
Body Sub Iso Kits (1) Per crew member	N95 Masks(1) Per orew member	Contains Receptable (1) Must not be full	
CARDIAC CARE			
AEDAdult and Pedi Pads x (1)	Monitor +Adult and Pedi Pads x (1)		
IV SUPPLIES/EQUIPMEN			
Antiseptic Wipes(6) Constricting Bands(2)	IV Catheters . 14, 16, 18, 20, 22, 24 x (2) Padded Arm Boards(A) (P)	Volumetric Burette (1) 100cc	
Drip Sets (10-15gtts)(2)	Stopcock(1) 3 or 4 way	O Kit(1) Driver + (2) (4) and (P) Cann.	
MEDICATIONS BASIC			
APAP Oral(4)x500mg Tablet	Albuterol solution 10 mg (2.5mg units)	Glucose (oral)(2) 15g Gel	Oxymetazoline10ml Bottle
APAP Oral Sus(1) 20ml bottle	Aspirin(20) 81mg tabs	buprofep (oral)(8) 200mg Tabs	ON/INDUCTORING
TADAD Curas Marcon and Ann	Epi 1:1000 (amp/vial)3mg Auto/vial		
APAP Supp (3)x325mg or (5)x120mg Activated Charcoal	Glucagon1mg Vial	lbuprofen (Susp)20ml Bott (100mg/5ml)	
APAP Supp (3)x325mg or (5)x120mg Activated Charcoal		Ibuprofen (Susp)20ml Bolt (100mg/5ml) Nalexone10mg Syr/Vial/Amp	
☐ APAP Supp (3)x325mg or (5)x120mg ☐ Activated Charcoal 50g MEDICATIONS CARDIAC ☐ Adenosine (inj)	Glucagon	Duprofen (Susp)20ml Bott (100mg/5ml) Naloxone	Sodium Bicarhonate 150mon Brotilled
APAP Supp (3)x325mg or (5)x120mg Activated Charcoal	Glucagon	Duprofen (Susp)20ml Bott (100mg/5ml) Nalexone	Sodium Bicarbonate .150meq Prefilled Terbutaline
APAP Supp (3)x325mg or (5)x120mg Activated Charcoal	Glucagon	Ibuprofen (Susp)20ml Bott (100mg/5ml) Nalexone	Terbutaline 1mg Vial/Amp Thiamine 100mg Vial/Amp
APAP Supp (3)x325mg or (5)x120mg Activated Charcoal	Glucagon 1mg Vial Diphenhydramine (inj.)50mg Vial/Amp Diphenhydramine (oral) 50mg Epi 1:10,000 8mg Epi 2.5% (inh) (2)x0.5ml Bullet Fentanyl 300meg Vial/Amp	Duprofen (Susp)20ml Bott (100mg/5ml) Nalexone	Terbutaline
APAP Supp (3)x325mg or (5)x120mg Activated Charcoal	Glucagon 1mg Vial Diphenhydramine (inj.)50mg Vial/Amp Diphenhydramine (oral) 50mg Epi 1:10,000 8mg Epi 2.5% (inh) (2)x0.5ml Bullet Fentanyl 300meg Vial/Amp Furosemide 80mg Vial/Amp	Duprofen (Susp)20ml Bott (100mg/5ml) Nalexone	Terbutaline 1mg Vial/Amp Thiamine 100mg Vial/Amp
APAP Supp (3)x325mg or (5)x120mg Activated Charcoal	Glucagon	Duprofen (Susp)20ml Bott (100mg/5ml) Nalexone	Terbutaline
APAP Supp (3)x325mg or (5)x120mg Activated Charcoal	Glucagon	Duprofen (Susp)20ml Bott (100mg/5ml) Nalexone	Terbutaline
APAP Supp (3)x325mg or (5)x120mg Activated Charcoal	Glucagon	Duprofen (Susp)20ml Bott (100mg/5ml) Nalexone	Terbutaline
APAP Supp (3)x325mg or (5)x120mg Activated Charcoal	Glucagon	Ibuprofen (Susp)20ml Bott (100mg/5ml) Nalexone	Terbutaline
APAP Supp (3)x325mg or (5)x120mg Activated Charcoal	Glucagon	Duprofen (Susp)20ml Bott (100mg/5ml) Nalexone	Terbutaline
APAP Supp (3)x325mg or (5)x120mg Activated Charcoal	Glucagon	Ibuprofen (Susp)20ml Bott (100mg/5ml) Nalexone	Terbutaline

11	ICE INSPECTION RE		Dennual □Spo
PASSED Vehicle	has met all inspection requirements and wi	ll be issued a Certificate of Inspection.	
☐ NOTICE OF DE	EFICIENCY Vehicle has been fou of Inspection until the	nd deficient and will not be issued a Ce deficiencies listed herein have been co	rtificate rrected.
1	*		hours 2 bus. days 16 bus. days
2			
3			hours 2 bus. days 10 bus. days
4		Immediate 24	hours 2 bus. days 10 bus. days
		☐ Infinediale ☐ 241	hours 🔲 2 bus, days 🔲 10 bus, days
6,			nours 2 bus. days 10 bus. days
7		☐ Immediate ☐ 24 h	nours 🔲 2 bus. days 🗀 10 bus. days
8		☐ Immediate ☐ 24 I	iours 🔲 2 bus. days 🔲 10 bus. days
9	/	☐ Immediate ☐ 24 h	ours 🔲 2 bus. days 🔲 10 bus. days
10.		[] Immediate [] 24 h	ours 🔲 2 bus, days 🔲 10 bus, days
CORRECTIBLE FAILU	(S) The vehicle's Ambulance License is implified and critical deficiencies are corrected and IRE(S) The vehicle's Ambulance License worrected within the correction period shown	RIDOM is notified in writing thereof.	
REINSPECTION REQU	JIRED The vehicle must be re-inspected be	efore a Certificate of Inspection can be in	ssued.
INSTRUCTIONS: 1.) Correct deficiencies have been correct	t all cited deficiencies within the permitted to cted; 3.) Fax this form to the Division of EN -2401 to make an appointment.	description of the same of the	
	ION: I hereby certify that all deficiencies cite	ed in this inspection have been corrected	as of the date indicated.
Service Representative Name	. Signature	Dat	e of Correction
an ambulance on public ways	oulance License has been suspended, the A tifying RIDOH in writing of the correction, a s in this state if the ambulance is not license s and Regulations Relating to Emergency M	and receiving a written reinstatement not	nicle for EMS functions until ice from RIDOH. To operate ation of Rhode Island General
	·	TOP COPY: RIDOH	BOTTOM COPY: Ambulance Service
My house	Date / Date / S	Soules Bosses - the A	·
	2407	Service Representative Signature	Date

	NODE IS IN			
	AMBULAN	E INSPECTION W		□New Æ Annual □ Spot
	Service Cast Consumi	ch Five Vehicle Plate 1405	_vin <i><u>4P1ce01 p.44a-006914</u></i>	Vehicle Name Excine 7
	Primary License Class (4) A-1 A-1	A		ard = Deficient == Not Applicable
	GÉNERAL REQUIREMEN Complete Tool Kit	✓ Exhaust System	Non-Emerg. Ext. Lighting2 days Paint/Markings	Siren
	BLS SUPPLIES/EQUIPMI	ENT/		
	Adhesive Tape	Sterile GauzeAssortment Obstetrics Kit	Sterile Burn Sheets	Aleedies
	EXTRICATION/TRANSPO V Cervical Collars Infant-Tall Adult Cervical Immob. Device(1) Child Seat	ong Spine Board(1) Adult Pt Movement Dev (1) Rev/Scoop/Mega Pelvic Binder (Adult)(1) Sem/T-Pod	Straps for Boards (4) 7-9 feet Stretcher/Straps/Mattress(1) Traction Splint (Adult)	Stairchair(1) Comm prepared Pt Tracking System(1)
1007	AFRWAY/VENTILATION Age-Valve-Masks	Main-Oxygen(1) + (2) Flowmsters On-Board Suction	Axygen Masks(2) (A) + (Z) (P) Axygen Nebulizer(2) Portable Oxygen (1) Size D or Larger Portable Suction Unit(1) Powered Pulse Oximeter(1)	Suction Cath (1) 6-10Fr + (1) 12-16Fr Water Soluble Lubricant (3) Packets Pattery Read
A CO	INFECTION CONTROL Siohazard Container (1) + (1) Uner Body Sub Iso Kits (1) Per crew member	Catex-Free GlovesMultiple Sizes N95 Masks(1) Per crew member	Sharps Receptacle .(1) Must not be full	
lingi	CARDIAC CARE [V] AEDAdult and Pedi Pads x (1)	Monitor +Adult and Pedi Pads x (1)		
	IV SUPPLIES/EQUIPMEN ✓ Antiseptic Wipes(6) ✓ Constricting Bands(2) ✓ Drip Sets (10-15gtts)(2)	AV Catheters . 14, 16, 18, 20, 22, 24 x (2) Padded Arm Boards(A) (P) Stopcock(1) 3 or 4 way	Volumetric Burette(1) 100cc [V] 10 Kit(1) Driver + (2) (A) and (P) Cann.	
	MEDICATIONS BASIC APAP Oral(4)x500mg Tablet APAP Oral Sus(1) 20ml bottle APAP Supp (3)x325mg or (5)x120mg Activated Charcoal	Albuterol solution 10 mg (2.5mg units) Asplrin	Glucose (oral)(2) 15g Gel Ibuprofen (oral)(8) 200mg Tabs Chuprofen (Susp)20ml Bott (100mg/5ml) Naloxone	Oxymetazoline10ml Bottle
· · · · ·	MÉDICATIONS CARDIAC Adenosine (inj)	Fentanyl	Ipratropium Bro (inh)0.5mg Dose Iva aktated Ringer's (3)x1000ml Bag Iva aktated Ringer's	Sodium Bicarbonate, 150meq Prefiled Terbutaline
• •	MEDICATIONS PARAMED Amiodarone (inf.)380mg/200ml Bag Cefazolin(2) 1g Premix/Vial/Amp Déxamethasone10mg/vial/Amp Dextrose 5%(1)250ml/1)500ml Bags Dopamine (inf)/1)400mg/250ml Bag Enalaprit (inj)	Haloperidol	Nitroglycerin (inf) 50mg Premix/Vial Norepinephrine (inf) 4mg Vial/App Pitycin (inj) (2)20U/tal/Amp Phenylephrine (inj) 1mg/m) Prefill Phenylephrine (inf) 10mg Vial/Amp Phenylephrine (nasal) 15ml Bott Prednisolone (syr) (1)120ml bott Prednisolone (oral) (3)20mg Tabs	Procainamide (Inj) (2)1g VlaUAmp Promethazine (inj) (1)12.5mg VlaUAmp Flocuronium (inj) 200mg VlaUAmp Saline 0.9%500ml+250ml+100ml+50ml(2)each Saline 3%

AMBULANCE INSPECTION REPO	ORT
Nice Cast Guen with Fine Vehicle Plate 1405 Inspection	i Edivamen El obor
	inspector rannes 37
PASSED Vehicle has met all inspection requirements and will be	issued a Certificate of Inspection.
NOTICE OF DEFICIENCY	
NOTICE OF DEFICIENCY Vehicle has been found of Inspection until the def	deficient and will not be issued a Certificate iclencies listed herein have been corrected.
1. He the Thering State Proposition	and on webster
2. KING TOO	22 S My Immiediate 1924 heurs 172 bus, days 1976 bus, days
3. Zofrav	☐ Immediate ☐ 24 hours ☐ 2 bus, days ☐ 10 bus, days
APAP Size	☐ Immediate ☐ 24 hours ☐ 2 bus. days ☐ 10 bus. days
TRP Con	☐ Immediate ☐ 24 hours ☐ 2 bus. days ☐ 10 bus. days
0. 1 3050	☐ Immediate ☐ 24 hours ☐ 2 bus. days ☐ 10 bus. days
6. Dextrose 10 250 CC X Z	
(1) Kingers 3000 cc	☐ Immediate ☐ 24 hours ☐ 2 bus, days ☐ 10 bus, days
OU POSOSKONIO VIT BOTONIO UNI	2 Africanie diete (224 hours (22 buer days (14 buer days
9	Immediate 24 hours 2 bus, days 10 bus, days
10.	Immediate 24 hours 2 bus, days 10 bus, days
IMMEDIATE FAILURE(S) The vehicle's Ambulance License is immed will not be reinstated until all critical deficiencies are corrected and RID	tuel
CORRECTIBLE FAILURE(S) The vehicle's Ambulance License will be any deficiency not be corrected within the correction period shown about	
. Election required the vehicle must be re-inspected before	re-Certificate of Inspection can be igned
INSTRUCTIONS: 1.) Correct all cited deficiencies within the permitted time deficiencies have been corrected; 3.) Fax this form to the Division of EMS a Division of EMS at (401) 222-2401 to make an appointment.	period; 2.) Sign the Affidavit of Correction below to indicate that t (401) 222-3352; 4.) If a re-inspection is required, contact the
AFFIDAVIT OF CORRECTION: I hereby certify that all deficiencies cited in	this inspection have been corrected as of the date indicated.
Service Representative Name Signature	Date of Correction
NOTE: Once a vehicle's Ambulance License has been suspended, the Amb correcting all deficiencies, notifying RIDOH in writing of the correction, and rean ambulance on public ways in this state if the ambulance is not licensed by Law § 23-4.1-6 and the Rules and Regulations Relating to Emergency Medic	ulance Service may not use the vehicle for EMS functions until acciving a written reinstatement notice from RIDOH. To operate
	TOP COPY: RIDOH BOTTOM COPY: Ambulance Service
PO	
Spector Signature Poto	Walk R Inch
Date Service	e Representative Signature Date





t1.800.444.4554 Opt.2 f1.800.777.3929

April 24, 2017

Mr. Thomas Coyle, Manager
East Greenwich
284 Main Street
East Greenwich, Rhode Island, 02818

RE: East Greenwich, Kent County, Rhode Island Public Protection Classification: 04/4X

Effective Date: August 01, 2017

Dear Mr. Thomas Coyle,

We wish to thank you and Chief Russell McGillivaray for your cooperation during our recent Public Protection Classification (PPC) survey. ISO has completed its analysis of the structural fire suppression delivery system provided in your community. The resulting classification is indicated above.

If you would like to know more about your community's PPC classification, or if you would like to learn about the potential effect of proposed changes to your fire suppression delivery system, please call us at the phone number listed below.

ISO's Public Protection Classification Program (PPC) plays an important role in the underwriting process at insurance companies. In fact, most U.S. insurers – including the largest ones – use PPC information as part of their decision- making when deciding what business to write, coverage's to offer or prices to charge for personal or commercial property insurance.

Each insurance company independently determines the premiums it charges its policyholders. The way an insurer uses ISO's information on public fire protection may depend on several things – the company's fire-loss experience, ratemaking methodology, underwriting guidelines, and its marketing strategy.

Through ongoing research and loss experience analysis, we identified additional differentiation in fire loss experience within our PPC program, which resulted in the revised classifications. We based the differing fire loss experience on the fire suppression capabilities of each community. The new classifications will improve the predictive value for insurers while benefiting both commercial and residential property owners. We've published the new classifications as "X" and "Y" — formerly the "9" and "8B" portion of the split classification, respectively. For example:

- A community currently graded as a split 6/9 classification will now be a split 6/6X classification; with the "6X" denoting what was formerly classified as "9."
- Similarly, a community currently graded as a split 6/8B classification will now be a split 6/6Y classification, the "6Y" denoting what was formerly classified as "8B."

- Communities graded with single "9" or "8B" classifications will remain intact.
- Properties over 5 road miles from a recognized fire station would receive a class 10.

PPC is important to communities and fire departments as well. Communities whose PPC improves may get lower insurance prices. PPC also provides fire departments with a valuable benchmark, and is used by many departments as a valuable tool when planning, budgeting and justifying fire protection improvements.

ISO appreciates the high level of cooperation extended by local officials during the entire PPC survey process. The community protection baseline information gathered by ISO is an essential foundation upon which determination of the relative level of fire protection is made using the Fire Suppression Rating Schedule.

The classification is a direct result of the information gathered, and is dependent on the resource levels devoted to fire protection in existence at the time of survey. Material changes in those resources that occur after the survey is completed may affect the classification. Although ISO maintains a pro-active process to keep baseline information as current as possible, in the event of changes please call us at 1-800-444-4554, option 2 to expedite the update activity.

ISO is the leading supplier of data and analytics for the property/casualty insurance industry. Most insurers use PPC classifications for underwriting and calculating premiums for residential, commercial and industrial properties. The PPC program is not intended to analyze all aspects of a comprehensive structural fire suppression delivery system program. It is not for purposes of determining compliance with any state or local law, nor is it for making loss prevention or life safety recommendations.

If you have any questions about your classification, please let us know.

Sincerely,

Alex Shubert

Alex Shubert

Manager - National Processing Center

cc: Chief Russell McGillivaray, Chief, East Greenwich Fire Department

Lieutenant Robert Warner, III, Communications Supervisor, East Greenwich Communications Divi:

Mr. Gregory Scungio, Manager, RI State 911

Mr. Timothy Brown, Water Superintendent, Kent County Water Authority

Public Protection Classification (PPC™) Summary Report

East Greenwich

RHODE ISLAND

Prepared by

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Background Information

Introduction

ISO collects and evaluates information from communities in the United States on their structure fire suppression capabilities. The data is analyzed using our Fire Suppression Rating Schedule (FSRS) and then a Public Protection Classification (PPC™) grade is assigned to the community. The surveys are conducted whenever it appears that there is a possibility of a PPC change. As such, the PPC program provides important, up-to-date information about fire protection services throughout the country.

The FSRS recognizes fire protection features only as they relate to suppression of first alarm structure fires. In many communities, fire suppression may be only a small part of the fire department's overall responsibility. ISO recognizes the dynamic and comprehensive duties of a community's fire service, and understands the complex decisions a community must make in planning and delivering emergency services. However, in developing a community's PPC grade, only features related to reducing property losses from structural fires are evaluated. Multiple alarms, simultaneous incidents and life safety are not considered in this evaluation. The PPC program evaluates the fire protection for small to average size buildings. Specific properties with a Needed Fire Flow in excess of 3,500 gpm are evaluated separately and assigned an individual PPC grade.

A community's investment in fire mitigation is a proven and reliable predictor of future fire losses. Statistical data on insurance losses bears out the relationship between excellent fire protection — as measured by the PPC program — and low fire losses. So, insurance companies use PPC information for marketing, underwriting, and to help establish fair premiums for homeowners and commercial fire insurance. In general, the price of fire insurance in a community with a good PPC grade is substantially lower than in a community with a poor PPC grade, assuming all other factors are equal.

ISO is an independent company that serves insurance companies, communities, fire departments, insurance regulators, and others by providing information about risk. ISO's expert staff collects information about municipal fire suppression efforts in communities throughout the United States. In each of those communities, ISO analyzes the relevant data and assigns a PPC grade — a number from 1 to 10. Class 1 represents an exemplary fire suppression program, and Class 10 indicates that the area's fire suppression program does not meet ISO's minimum criteria.

ISO's PPC program evaluates communities according to a uniform set of criteria, incorporating nationally recognized standards developed by the National Fire Protection Association and the American Water Works Association. A community's PPC grade depends on:

- > **Needed Fire Flows**, which are representative building locations used to determine the theoretical amount of water necessary for fire suppression purposes.
- > Emergency Communications, including emergency reporting, telecommunicators, and dispatching systems.
- > Fire Department, including equipment, staffing, training, geographic distribution of fire companies, operational considerations, and community risk reduction.
- > Water Supply, including inspection and flow testing of hydrants, alternative water supply operations, and a careful evaluation of the amount of available water compared with the amount needed to suppress fires up to 3.500 gpm.

Data Collection and Analysis

ISO has evaluated and classified over 46,000 fire protection areas across the United States using its FSRS. A combination of meetings between trained ISO field representatives and the dispatch center coordinator, community fire official, and water superintendent is used in conjunction with a comprehensive questionnaire to collect the data necessary to determine the PPC grade. In order for a community to obtain a grade better than a Class 9, three elements of fire suppression features are reviewed. These three elements are Emergency Communications, Fire Department, and Water Supply.

A review of the **Emergency Communications** accounts for 10% of the total classification. This section is weighted at **10 points**, as follows:

•	Emergency Reporting	3 points
•	Telecommunicators	4 points
•	Dispatch Circuits	3 points

A review of the **Fire Department** accounts for 50% of the total classification. ISO focuses on a fire department's first alarm response and initial attack to minimize potential loss. The fire department section is weighted at **50 points**, as follows:

•	Engine Companies	6 points
•	Reserve Pumpers	0.5 points
•	Pump Capacity	3 points
•	Ladder/Service Companies	4 points
•	Reserve Ladder/Service Trucks	0.5 points
•	Deployment Analysis	10 points
•	Company Personnel	15 points
•	Training	9 points
•	Operational considerations	2 points
•	Community Risk Reduction	5.5 points (in addition to the 50 points above)

A review of the **Water Supply** system accounts for 40% of the total classification. ISO reviews the water supply a community uses to determine the adequacy for fire suppression purposes. The water supply system is weighted at **40 points**, as follows:

•	Credit for Supply System	30 points
•	Hydrant Size, Type & Installation	3 points
•	Inspection & Flow Testing of Hydrants	7 points

There is one additional factor considered in calculating the final score – **Divergence**.

Even the best fire department will be less than fully effective if it has an inadequate water supply. Similarly, even a superior water supply will be less than fully effective if the fire department lacks the equipment or personnel to use the water. The FSRS score is subject to modification by a divergence factor, which recognizes disparity between the effectiveness of the fire department and the water supply.

The Divergence factor mathematically reduces the score based upon the relative difference between the fire department and water supply scores. The factor is introduced in the final equation.

PPC Grade

The PPC grade assigned to the community will depend on the community's score on a 100-point scale:

PPG	Points
1	90.00 or more
2	80.00 to 89.99
3	70.00 to 79.99
4	60.00 to 69.99
5	50.00 to 59.99
6	40.00 to 49.99
7	30.00 to 39.99
8	20.00 to 29.99
9	10.00 to 19.99
10	0.00 to 9.99

The classification numbers are interpreted as follows:

- Class 1 through (and including) Class 8 represents a fire suppression system that includes an FSRS creditable dispatch center, fire department, and water supply.
- Class 8B is a special classification that recognizes a superior level of fire
 protection in otherwise Class 9 areas. It is designed to represent a fire protection
 delivery system that is superior except for a lack of a water supply system
 capable of the minimum FSRS fire flow criteria of 250 gpm for 2 hours.
- Class 9 is a fire suppression system that includes a creditable dispatch center, fire department but no FSRS creditable water supply.
- Class 10 does not meet minimum FSRS criteria for recognition, including areas that are beyond five road miles of a recognized fire station.

New PPC program changes effective July 1, 2014

We have revised the PPC program to capture the effects of enhanced fire protection capabilities that reduce fire loss and fire severity in Split Class 9 and Split Class 8B areas (as outlined below). This new structure benefits the fire service, community, and property owner.

New classifications

Through ongoing research and loss experience analysis, we identified additional differentiation in fire loss experience within our PPC program, which resulted in the revised classifications. We based the differing fire loss experience on the fire suppression capabilities of each community. The new PPC classes will improve the predictive value for insurers while benefiting both commercial and residential property owners. Here are the new classifications and what they mean.

Split classifications

When we develop a split classification for a community — for example 5/9 — the first number is the class that applies to properties within 5 road miles of the responding fire station and 1,000 feet of a creditable water supply, such as a fire hydrant, suction point, or dry hydrant. The second number is the class that applies to properties within 5 road miles of a fire station but beyond 1,000 feet of a creditable water supply. We have revised the classification to reflect more precisely the risk of loss in a community, replacing Class 9 and 8B in the second part of a split classification with revised designations.

What's changed with the new classifications?

We've published the new classifications as "X" and "Y" — formerly the "9" and "8B" portion of the split classification, respectively. For example:

- A community currently displayed as a split 6/9 classification will now be a split 6/6X classification; with the "6X" denoting what was formerly classified as "9".
- Similarly, a community currently graded as a split 6/8B classification will now be a split 6/6Y classification, the "6Y" denoting what was formerly classified as "8B".
- Communities graded with single "9" or "8B" classifications will remain intact.

Prior	New
Classification	Classification
1/9	1/1X
2/9	2/2X
3/9	3/3X
4/9	4/4X
5/9	5/5X
6/9	6/6X
7/9	7/7X
8/9	8/BX
9	9

Prior	New
Classification	Classification
1/8B	1/1Y
2/8B	2/2Y
3/8B	3/3Y
4/8B	<i>4/4</i> Y
5/8B	5/5Y
6/8B	6/6Y
7/8B	7/7Y
8/8B	8/8Y
8B	8B

What's changed?

As you can see, we're still maintaining split classes, but it's how we represent them to insurers that's changed. The new designations reflect a reduction in fire severity and loss and have the potential to reduce property insurance premiums.

Benefits of the revised split class designations

- To the fire service, the revised designations identify enhanced fire suppression capabilities used throughout the fire protection area
- To the community, the new classes reward a community's fire suppression efforts by showing a more reflective designation
- To the individual property owner, the revisions offer the potential for decreased property insurance premiums

New water class

Our data also shows that risks located more than 5 but less than 7 road miles from a responding fire station with a creditable water source within 1,000 feet had better loss experience than those farther than 5 road miles from a responding fire station with no creditable water source. We've introduced a new classification —10W — to recognize the reduced loss potential of such properties.

What's changed with Class 10W?

Class 10W is property-specific. Not all properties in the 5-to-7-mile area around the responding fire station will qualify. The difference between Class 10 and 10W is that the 10W-graded risk or property is within 1,000 feet of a creditable water supply. Creditable water supplies include fire protection systems using hauled water in any of the split classification areas.

What's the benefit of Class 10W?

10W gives credit to risks within 5 to 7 road miles of the responding fire station and within 1,000 feet of a creditable water supply. That's reflective of the potential for reduced property insurance premiums.

What does the fire chief have to do?

Fire chiefs don't have to do anything at all. The revised classifications went in place automatically effective July 1, 2014 (July 1, 2015 for Texas).

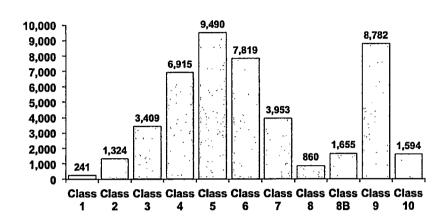
What if I have additional questions?

Feel free to contact ISO at 800.444.4554 or email us at PPC-Cust-Serv@iso.com.

Distribution of PPC Grades

The 2017 published countrywide distribution of communities by the PPC grade is as follows:

Countrywide



Assistance

The PPC program offers help to communities, fire departments, and other public officials as they plan for, budget, and justify improvements. ISO is also available to assist in the understanding of the details of this evaluation.

The PPC program representatives can be reached by telephone at (800) 444-4554. The technical specialists at this telephone number have access to the details of this evaluation and can effectively speak with you about your questions regarding the PPC program. What's more, we can be reached via the internet at www.isomitigation.com/talk/.

We also have a website dedicated to our Community Hazard Mitigation Classification programs at www.isomitigation.com. Here, fire chiefs, building code officials, community leaders and other interested citizens can access a wealth of data describing the criteria used in evaluating how cities and towns are protecting residents from fire and other natural hazards. This website will allow you to learn more about the PPC program. The website provides important background information, insights about the PPC grading processes and technical documents. ISO is also pleased to offer Fire Chiefs Online — a special, secured website with information and features that can help improve your PPC grade, including a list of the Needed Fire Flows for all the commercial occupancies ISO has on file for your community. Visitors to the site can download information, see statistical results and also contact ISO for assistance.

In addition, on-line access to the FSRS and its commentaries is available to registered customers for a fee. However, fire chiefs and community chief administrative officials are given access privileges to this information without charge.

To become a registered fire chief or community chief administrative official, register at www.isomitigation.com.

PPC Review

ISO concluded its review of the fire suppression features being provided for East Greenwich. The resulting community classification is Class 04/4X.

If the classification is a single class, the classification applies to properties with a Needed Fire Flow of 3,500 gpm or less in the community. If the classification is a split class (e.g., 6/XX):

- > The first class (e.g., "6" in a 6/XX) applies to properties within 5 road miles of a recognized fire station and within 1,000 feet of a fire hydrant or alternate water supply.
- > The second class (XX or XY) applies to properties beyond 1,000 feet of a fire hydrant but within 5 road miles of a recognized fire station.
- > Alternative Water Supply: The first class (e.g., "6" in a 6/10) applies to properties within 5 road miles of a recognized fire station with no hydrant distance requirement.
- > Class 10 applies to properties over 5 road miles of a recognized fire station.
- > Class 10W applies to properties within 5 to 7 road miles of a recognized fire station with a recognized water supply within 1,000 feet.
- > Specific properties with a Needed Fire Flow in excess of 3,500 gpm are evaluated separately and assigned an individual classification.

FSRS Feature	Earned Credit	Credit Available
Emergency Communications		
414. Credit for Emergency Reporting	1.95	3
422. Credit for Telecommunicators	3.20	4
432. Credit for Dispatch Circuits	1.64	3
440. Credit for Emergency Communications	6.79	10
Fire Department		
513. Credit for Engine Companies	5.93	6
523. Credit for Reserve Pumpers	0.00	0.50
532. Credit for Pump Capacity	3.00	. 3
549. Credit for Ladder Service	2.73	4
553. Credit for Reserve Ladder and Service Trucks	0.00	0.50
561. Credit for Deployment Analysis	4.71	10
571. Credit for Company Personnel	6.03	15
581. Credit for Training	4.54	9
730. Credit for Operational Considerations	2.00	2
590. Credit for Fire Department	28.94	50
Water Supply		
616. Credit for Supply System	27.87	30
621. Credit for Hydrants	3.00	3
631. Credit for Inspection and Flow Testing	4.80	7
640. Credit for Water Supply	35.67	40
Divergence	-6.26	
1050. Community Risk Reduction	4.38	5.50
Total Credit	69.52	105.50

Emergency Communications

Ten percent of a community's overall score is based on how well the communications center receives and dispatches fire alarms. Our field representative evaluated:

- Communications facilities provided for the general public to report structure fires
- Enhanced 9-1-1 Telephone Service including wireless
- Computer-aided dispatch (CAD) facilities
- Alarm receipt and processing at the communication center
- Training and certification of telecommunicators
- Facilities used to dispatch fire department companies to reported structure fires

	Earned Credit	Credit Available
414. Credit Emergency Reporting	1.95	3
422. Credit for Telecommunicators	3.20	4
432. Credit for Dispatch Circuits	1.64	3
Item 440. Credit for Emergency Communications:	6.79	10

Item 414 - Credit for Emergency Reporting (3 points)

The first item reviewed is Item 414 "Credit for Emergency Reporting (CER)". This item reviews the emergency communication center facilities provided for the public to report fires including 911 systems (Basic or Enhanced), Wireless Phase I and Phase II, Voice over Internet Protocol, Computer Aided Dispatch and Geographic Information Systems for automatic vehicle location. ISO uses National Fire Protection Association (NFPA) 1221, Standard for the Installation, Maintenance and Use of Emergency Services Communications Systems as the reference for this section.

Item 410. Emergency Reporting (CER)	Earned Credit	Credit Available
A./B. Basic 9-1-1, Enhanced 9-1-1 or No 9-1-1	20.00	20
For maximum credit, there should be an Enhanced 9-1-1 system, Basic 9-1-1 and No 9-1-1 will receive partial credit.		
1. E9-1-1 Wireless	10.00	25
Wireless Phase I using Static ALI (automatic location identification) Functionality (10 points); Wireless Phase II using Dynamic ALI Functionality (15 points); Both available will be 25 points		
2. E9-1-1 Voice over Internet Protocol (VoIP)	25.00	25
Static VoIP using Static ALI Functionality (10 points); Nomadic VoIP using Dynamic ALI Functionality (15 points); Both available will be 25 points		
3. Computer Aided Dispatch	10.00	15
Basic CAD (5 points); CAD with Management Information System (5 points); CAD with Interoperability (5 points)		
4. Geographic Information System (GIS/AVL)	0.00	15
<u>The PSAP uses</u> a fully integrated CAD/GIS management system with automatic vehicle location (AVL) integrated with a CAD system providing dispatch assignments.		
The individual fire departments being dispatched do not need GIS/AVL capability to obtain this credit.		
Review of Emergency Reporting total:	65.00	100

Item 422- Credit for Telecommunicators (4 points)

The second item reviewed is Item 422 "Credit for Telecommunicators (TC)". This item reviews the number of Telecommunicators on duty at the center to handle fire calls and other emergencies. All emergency calls including those calls that do not require fire department action are reviewed to determine the proper staffing to answer emergency calls and dispatch the appropriate emergency response. NFPA 1221, Standard for the Installation, Maintenance and Use of Emergency Services Communications Systems, recommends that ninety-five percent of emergency calls shall be answered within 15 seconds and ninety-nine percent of emergency calls shall be answered within 40 seconds. In addition, NFPA recommends that ninety percent of emergency alarm processing shall be completed within 60 seconds and ninety-nine percent of alarm processing shall be completed within 90 seconds of answering the call.

To receive full credit for operators on duty, ISO must review documentation to show that the communication center meets NFPA 1221 call answering and dispatch time performance measurement standards. This documentation may be in the form of performance statistics or other performance measurements compiled by the 9-1-1 software or other software programs that are currently in use such as Computer Aided Dispatch (CAD) or Management Information System (MIS).

tem 420. Telecommunicators (CTC)	Earned Credit	Credit Available
A1. Alarm Receipt (AR)	20.00	20
Receipt of alarms shall meet the requirements in accordance with the criteria of NFPA 1221		
A2. Alarm Processing (AP)	20.00	20
Processing of alarms shall meet the requirements in accordance with the criteria of NFPA 1221		
B. Emergency Dispatch Protocols (EDP)	20.00	20
Telecommunicators have emergency dispatch protocols (EDP) containing questions and a decision-support process to facilitate correct call categorization and prioritization.		
C. Telecommunicator Training and Certification (TTC)	20.00	20
Telecommunicators meet the qualification requirements referenced in NFPA 1061, Standard for Professional Qualifications for Public Safety Telecommunicator, and/or the Association of Public-Safety Communications Officials - International (APCO) Project 33. Telecommunicators are certified in the knowledge, skills, and abilities corresponding to their job functions.		
D. Telecommunicator Continuing Education and Quality Assurance (TQA)	0.00	20
Telecommunicators participate in continuing education and/or in-service training and quality-assurance programs as appropriate for their positions		
Review of Telecommunicators total:	80.00	100

Item 432 - Credit for Dispatch Circuits (3 points)

The third item reviewed is Item 432 "Credit for Dispatch Circuits (CDC)". This item reviews the dispatch circuit facilities used to transmit alarms to fire department members. A "Dispatch Circuit" is defined in NFPA 1221 as "A circuit over which an alarm is transmitted from the communications center to an emergency response facility (ERF) or emergency response units (ERUs) to notify ERUs to respond to an emergency". All fire departments (except single fire station departments with full-time firefighter personnel receiving alarms directly at the fire station) need adequate means of notifying all firefighter personnel of the location of reported structure fires. The dispatch circuit facilities should be in accordance with the general criteria of NFPA 1221. "Alarms" are defined in this Standard as "A signal or message from a person or device indicating the existence of an emergency or other situation that requires action by an emergency response agency".

There are two different levels of dispatch circuit facilities provided for in the Standard – a primary dispatch circuit and a secondary dispatch circuit. In jurisdictions that receive 730 alarms or more per year (average of two alarms per 24-hour period), two separate and dedicated dispatch circuits, a primary and a secondary, are needed. In jurisdictions receiving fewer than 730 alarms per year, a second dedicated dispatch circuit is not needed. Dispatch circuit facilities installed but not used or tested (in accordance with the NFPA Standard) receive no credit.

The score for Credit for Dispatch Circuits (CDC) is influenced by monitoring for integrity of the primary dispatch circuit. There are up to 0.90 points available for this Item. Monitoring for integrity involves installing automatic systems that will detect faults and failures and send visual and audible indications to appropriate communications center (or dispatch center) personnel. ISO uses NFPA 1221 to guide the evaluation of this item. ISO's evaluation also includes a review of the communication system's emergency power supplies.

Item 432 "Credit for Dispatch Circuits (CDC)" = 1.64 points

Fire Department

Fifty percent of a community's overall score is based upon the fire department's structure fire suppression system. ISO's field representative evaluated:

- · Engine and ladder/service vehicles including reserve apparatus
- Equipment carried
- Response to reported structure fires
- · Deployment analysis of companies
- · Available and/or responding firefighters
- Training

	Earned Credit	Credit Available
513. Credit for Engine Companies	5.93	6
523. Credit for Reserve Pumpers	0.00	0.5
532. Credit for Pumper Capacity	3.00	3
549. Credit for Ladder Service	2.73	4
553. Credit for Reserve Ladder and Service Trucks	0.00	0.5
561. Credit for Deployment Analysis	4.71	10
571. Credit for Company Personnel	6.03	15
581. Credit for Training	4.54	9
730. Credit for Operational Considerations	2.00	2
Item 590. Credit for Fire Department:	28.94	50

Basic Fire Flow

The Basic Fire Flow for the community is determined by the review of the Needed Fire Flows for selected buildings in the community. The fifth largest Needed Fire Flow is determined to be the Basic Fire Flow. The Basic Fire Flow has been determined to be 3000 gpm.

Item 513 - Credit for Engine Companies (6 points)

The first item reviewed is Item 513 "Credit for Engine Companies (CEC)". This item reviews the number of engine companies, their pump capacity, hose testing, pump testing and the equipment carried on the in-service pumpers. To be recognized, pumper apparatus must meet the general criteria of NFPA 1901, *Standard for Automotive Fire Apparatus* which include a minimum 250 gpm pump, an emergency warning system, a 300 gallon water tank, and hose. At least 1 apparatus must have a permanently mounted pump rated at 750 gpm or more at 150 psi.

The review of the number of needed pumpers considers the response distance to built-upon areas; the Basic Fire Flow; and the method of operation. Multiple alarms, simultaneous incidents, and life safety are not considered.

The greatest value of A, B, or C below is needed in the fire district to suppress fires in structures with a Needed Fire Flow of 3,500 gpm or less: **3 engine companies**

- a) **2 engine companies** to provide fire suppression services to areas to meet NFPA 1710 criteria or within 1½ miles.
- b) 3 engine companies to support a Basic Fire Flow of 3000 gpm.
- c) **3 engine companies** based upon the fire department's method of operation to provide a minimum two engine response to all first alarm structure fires.

The FSRS recognizes that there are 3 engine companies in service.

The FSRS also reviews Automatic Aid. Automatic Aid is considered in the review as assistance dispatched automatically by contractual agreement between two communities or fire districts. That differs from mutual aid or assistance arranged case by case. ISO will recognize an Automatic Aid plan under the following conditions:

- It must be prearranged for first alarm response according to a definite plan. It is preferable to have a written agreement, but ISO may recognize demonstrated performance.
- The aid must be dispatched to all reported structure fires on the initial alarm.
- The aid must be provided 24 hours a day, 365 days a year.

FSRS Item 512.D "Automatic Aid Engine Companies" responding on first alarm and meeting the needs of the city for basic fire flow and/or distribution of companies are factored based upon the value of the Automatic Aid plan (up to 1.00 can be used as the factor). The Automatic Aid factor is determined by a review of the Automatic Aid provider's communication facilities, how they receive alarms from the graded area, inter-department training between fire departments, and the fire ground communications capability between departments.

For each engine company, the credited Pump Capacity (PC), the Hose Carried (HC), the Equipment Carried (EC) all contribute to the calculation for the percent of credit the FSRS provides to that engine company.

Item 513 "Credit for Engine Companies (CEC)" = 5.93 points

Item 523 - Credit for Reserve Pumpers (0.50 points)

The item is Item 523 "Credit for Reserve Pumpers (CRP)". This item reviews the number and adequacy of the pumpers and their equipment. The number of needed reserve pumpers is 1 for each 8 needed engine companies determined in Item 513, or any fraction thereof.

Item 523 "Credit for Reserve Pumpers (CRP)" = 0.00 points

Item 532 - Credit for Pumper Capacity (3 points)

The next item reviewed is Item 532 "Credit for Pumper Capacity (CPC)". The total pump capacity available should be sufficient for the Basic Fire Flow of 3000 gpm. The maximum needed pump capacity credited is the Basic Fire Flow of the community.

Item 532 "Credit for Pumper Capacity (CPC)" = 3.00 points

Item 549 - Credit for Ladder Service (4 points)

The next item reviewed is Item 549 "Credit for Ladder Service (CLS)". This item reviews the number of response areas within the city with 5 buildings that are 3 or more stories or 35 feet or more in height, or with 5 buildings that have a Needed Fire Flow greater than 3,500 gpm, or any combination of these criteria. The height of all buildings in the city, including those protected by automatic sprinklers, is considered when determining the number of needed ladder companies. Response areas not needing a ladder company should have a service company. Ladders, tools and equipment normally carried on ladder trucks are needed not only for ladder operations but also for forcible entry, ventilation, salvage, overhaul, lighting and utility control.

The number of ladder or service companies, the height of the aerial ladder, aerial ladder testing and the equipment carried on the in-service ladder trucks and service trucks is compared with the number of needed ladder trucks and service trucks and an FSRS equipment list. Ladder trucks must meet the general criteria of NFPA 1901, Standard for Automotive Fire Apparatus to be recognized.

The number of needed ladder-service trucks is dependent upon the number of buildings 3 stories or 35 feet or more in height, buildings with a Needed Fire Flow greater than 3,500 gpm, and the method of operation.

The FSRS recognizes that there are **1 ladder companies** in service. These companies are needed to provide fire suppression services to areas to meet NFPA 1710 criteria or within 2½ miles and the number of buildings with a Needed Fire Flow over 3,500 gpm or 3 stories or more in height, or the method of operation.

The FSRS recognizes that there are 1 service companies in service.

Item 549 "Credit for Ladder Service (CLS)" = 2.73 points

Item 553 - Credit for Reserve Ladder and Service Trucks (0.50 points)

The next item reviewed is Item 553 "Credit for Reserve Ladder and Service Trucks (CRLS)". This item considers the adequacy of ladder and service apparatus when one (or more in larger communities) of these apparatus are out of service. The number of needed reserve ladder and service trucks is 1 for each 8 needed ladder and service companies that were determined to be needed in Item 540, or any fraction thereof.

Item 553 "Credit for Reserve Ladder and Service Trucks (CRLS)" = 0.00 points

Item 561 - Deployment Analysis (10 points)

Next, Item 561 "Deployment Analysis (DA)" is reviewed. This Item examines the number and adequacy of existing engine and ladder-service companies to cover built-upon areas of the city.

To determine the Credit for Distribution, first the Existing Engine Company (EC) points and the Existing Engine Companies (EE) determined in Item 513 are considered along with Ladder Company Equipment (LCE) points, Service Company Equipment (SCE) points, Engine-Ladder Company Equipment (ELCE) points, and Engine-Service Company Equipment (ESCE) points determined in Item 549.

Secondly, as an alternative to determining the number of needed engine and ladder/service companies through the road-mile analysis, a fire protection area may use the results of a systematic performance evaluation. This type of evaluation analyzes computer-aided dispatch (CAD) history to demonstrate that, with its current deployment of companies, the fire department meets the time constraints for initial arriving engine and initial full alarm assignment in accordance with the general criteria of in NFPA 1710, Standard for the Organization and Deployment of Fire Suppression Operations, Emergency Medical Operations, and Special Operations to the Public by Career Fire Departments.

A determination is made of the percentage of built upon area within 1½ miles of a first-due engine company and within 2½ miles of a first-due ladder-service company.

Item 561 "Credit Deployment Analysis (DA)" = 4.71 points

Item 571 - Credit for Company Personnel (15 points)

Item 571 "Credit for Company Personnel (CCP)" reviews the average number of existing firefighters and company officers available to respond to reported first alarm structure fires in the city.

The on-duty strength is determined by the yearly average of total firefighters and company officers on-duty considering vacations, sick leave, holidays, "Kelley" days and other absences. When a fire department operates under a minimum staffing policy, this may be used in lieu of determining the yearly average of on-duty company personnel.

Firefighters on apparatus not credited under Items 513 and 549 that regularly respond to reported first alarms to aid engine, ladder, and service companies are included in this item as increasing the total company strength.

Firefighters staffing ambulances or other units serving the general public are credited if they participate in fire-fighting operations, the number depending upon the extent to which they are available and are used for response to first alarms of fire.

On-Call members are credited on the basis of the average number staffing apparatus on first alarms. Off-shift career firefighters and company officers responding on first alarms are considered on the same basis as on-call personnel. For personnel not normally at the fire station, the number of responding firefighters and company officers is divided by 3 to reflect the time needed to assemble at the fire scene and the reduced ability to act as a team due to the various arrival times at the fire location when compared to the personnel on-duty at the fire station during the receipt of an alarm.

The number of Public Safety Officers who are positioned in emergency vehicles within the jurisdiction boundaries may be credited based on availability to respond to first alarm structure fires. In recognition of this increased response capability the number of responding Public Safety Officers is divided by 2.

The average number of firefighters and company officers responding with those companies credited as Automatic Aid under Items 513 and 549 are considered for either on-duty or on-call company personnel as is appropriate. The actual number is calculated as the average number of company personnel responding multiplied by the value of AA Plan determined in Item 512.D.

The maximum creditable response of on-duty and on-call firefighters is 12, including company officers, for each existing engine and ladder company and 6 for each existing service company.

Chief Officers are not creditable except when more than one chief officer responds to alarms; then extra chief officers may be credited as firefighters if they perform company duties.

The FSRS recognizes **8.00 on-duty personnel** and an average of **8.55 on-call personnel** responding on first alarm structure fires.

Item 571 "Credit for Company Personnel (CCP)" = 6.03 points

Item 581 - Credit for Training (9 points)

Training	Earned Credit	Credit Available
A. Facilities, and Use For maximum credit, each firefighter should receive 18 hours per year in structure fire related subjects as outlined in NFPA 1001.	7.92	35
B. Company Training For maximum credit, each firefighter should receive 16 hours per month in structure fire related subjects as outlined in NFPA 1001.	9.38	25
C. Classes for Officers For maximum credit, each officer should be certified in accordance with the general criteria of NFPA 1021. Additionally, each officer should receive 12 hours of continuing education on or off site.	7.33	12
D. New Driver and Operator Training For maximum credit, each new driver and operator should receive 60 hours of driver/operator training per year in accordance with NFPA 1002 and NFPA 1451.	3.33	5
E. Existing Driver and Operator Training For maximum credit, each existing driver and operator should receive 12 hours of driver/operator training per year in accordance with NFPA 1002 and NFPA 1451.	5.00	5
F. Training on Hazardous Materials For maximum credit, each firefighter should receive 6 hours of training for incidents involving hazardous materials in accordance with NFPA 472.	0.50	1
G. Recruit Training For maximum credit, each firefighter should receive 240 hours of structure fire related training in accordance with NFPA 1001 within the first year of employment or tenure.	5.00	5
H. Pre-Fire Planning Inspections For maximum credit, pre-fire planning inspections of each commercial, industrial, institutional, and other similar type building (all buildings except 1-4 family dwellings) should be made annually by company members. Records of inspections should include up-to date notes and sketches.	12.00	12

Item 580 "Credit for Training (CT)" = 4.54 points

Item 730 - Operational Considerations (2 points)

Item 730 "Credit for Operational Considerations (COC)" evaluates fire department standard operating procedures and incident management systems for emergency operations involving structure fires.

Operational Considerations	Earned Credit	Credit Available
Standard Operating Procedures	50	50
The department should have established SOPs for fire department general emergency operations		
Incident Management Systems		50
The department should use an established incident management system (IMS)		
Operational Considerations total:	100	100

Item 730 "Credit for Operational Considerations (COC)" = 2.00 points

Water Supply

Forty percent of a community's overall score is based on the adequacy of the water supply system. The ISO field representative evaluated:

- the capability of the water distribution system to meet the Needed Fire Flows at selected locations up to 3,500 gpm.
- · size, type and installation of fire hydrants.
- · inspection and flow testing of fire hydrants.

	Earned Credit	Credit Available
616. Credit for Supply System	27.87	30
621. Credit for Hydrants	3.00	3
631. Credit for Inspection and Flow Testing	4.80	7
Item 640. Credit for Water Supply:	35.67	40

Item 616 - Credit for Supply System (30 points)

The first item reviewed is Item 616 "Credit for Supply System (CSS)". This item reviews the rate of flow that can be credited at each of the Needed Fire Flow test locations considering the supply works capacity, the main capacity and the hydrant distribution. The lowest flow rate of these items is credited for each representative location. A water system capable of delivering 250 gpm or more for a period of two hours plus consumption at the maximum daily rate at the fire location is considered minimum in the ISO review.

Where there are 2 or more systems or services distributing water at the same location, credit is given on the basis of the joint protection provided by all systems and services available.

The supply works capacity is calculated for each representative Needed Fire Flow test location, considering a variety of water supply sources. These include public water supplies, emergency supplies (usually accessed from neighboring water systems), suction supplies (usually evidenced by dry hydrant installations near a river, lake or other body of water), and supplies developed by a fire department using large diameter hose or vehicles to shuttle water from a source of supply to a fire site. The result is expressed in gallons per minute (gpm).

The normal ability of the distribution system to deliver Needed Fire Flows at the selected building locations is reviewed. The results of a flow test at a representative test location will indicate the ability of the water mains (or fire department in the case of fire department supplies) to carry water to that location.

The hydrant distribution is reviewed within 1,000 feet of representative test locations measured as hose can be laid by apparatus.

For maximum credit, the Needed Fire Flows should be available at each location in the district. Needed Fire Flows of 2,500 gpm or less should be available for 2 hours; and Needed Fire Flows of 3,000 and 3,500 gpm should be obtainable for 3 hours.

Item 616 "Credit for Supply System (CSS)" = 27.87 points

Item 621 - Credit for Hydrants (3 points)

The second item reviewed is Item 621 "Credit for Hydrants (CH)". This item reviews the number of fire hydrants of each type compared with the total number of hydrants.

There are a total of 395 hydrants in the graded area.

0. Hydrants, - Size, Type and Installation	Number of Hydrants
A. With a 6 -inch or larger branch and a pumper outlet with or without 2½ -inch outlets	395
B. With a 6-inch or larger branch and no pumper outlet but two or more 2½-inch outlets, or with a small foot valve, or with a small barrel	0
C./D. With only a 2½ -inch outlet or with less than a 6 -inch branch	0
E./F. Flush Type, Cistern, or Suction Point	0

Item 621 "Credit for Hydrants (CH)" = 3.00 points

Item 630 - Credit for Inspection and Flow Testing (7 points)

The third item reviewed is Item 630 "Credit for Inspection and Flow Testing (CIT)". This item reviews the fire hydrant inspection frequency, and the completeness of the inspections. Inspection of hydrants should be in accordance with AWWA M-17, *Installation, Field Testing and Maintenance of Fire Hydrants*.

Frequency of Inspection (FI): Average interval between the 3 most recent inspections.

Frequency	Points
1 year	30
2 years	20
3 years	10
4 years	5
5 years or more	No Credit

Note: The points for inspection frequency are reduced by 10 points if the inspections are incomplete or do not include a flushing program. An additional reduction of 10 points are made if hydrants are not subjected to full system pressure during inspections. If the inspection of cisterns or suction points does not include actual drafting with a pumper, or back-flushing for dry hydrants, 20 points are deducted.

Total points for Inspections = 2.40 points

Frequency of Fire Flow Testing (FF): Average interval between the 3 most recent inspections.

Frequency	Points
5 years	40
6 years	30
7 years	20
8 years	10
9 years	5
10 years or more	No Credit

Total points for Fire Flow Testing = 2.40 points

Item 631 "Credit for Inspection and Fire Flow Testing (CIT)" = 4.80 points

Divergence = -6.26

The Divergence factor mathematically reduces the score based upon the relative difference between the fire department and water supply scores. The factor is introduced in the final equation.

Community Risk Reduction

	Earned Credit	Credit Available
1025. Credit for Fire Prevention and Code Enforcement (CPCE)	2.16	2.2
1033. Credit for Public Fire Safety Education (CFSE)	1.68	2.2
1044. Credit for Fire Investigation Programs (CIP)	0.54	1.1
Item 1050. Credit for Community Risk Reduction	4.38	5.50

Item 1025 – Credit for Fire Prevention Code Adoption and Enforcement (2.2 points)	Earned Credit	Credit Available
Fire Prevention Code Regulations (PCR) Evaluation of fire prevention code regulations in effect.	10.00	10
Fire Prevention Staffing (PS) Evaluation of staffing for fire prevention activities.	7.82	8
Fire Prevention Certification and Training (PCT) Evaluation of the certification and training of fire prevention code enforcement personnel.	5.50	6
Fire Prevention Programs (PCP) Evaluation of fire prevention programs.	16.00	16
Review of Fire Prevention Code and Enforcement (CPCE) subtotal:	39.32	40

Item 1033 – Credit for Public Fire Safety Education (2.2 points)	Earned Credit	Credit Available
Public Fire Safety Educators Qualifications and Training (FSQT)	10.00	10
Evaluation of public fire safety education personnel training and qualification as specified by the authority having jurisdiction.		
Public Fire Safety Education Programs (FSP)	20.50	30
Evaluation of programs for public fire safety education.	ŀ	
Review of Public Safety Education Programs (CFSE) subtotal:	30.50	40

Item 1044 – Credit for Fire Investigation Programs (1.1 points)	Earned Credit	Credit Available
Fire Investigation Organization and Staffing (IOS) Evaluation of organization and staffing for fire investigations.	0.00	8
Fire Investigator Certification and Training (IQT) Evaluation of fire investigator certification and training.	3.75	6
Use of National Fire Incident Reporting System (IRS) Evaluation of the use of the National Fire Incident Reporting System (NFIRS) for the 3 years before the evaluation.	6.00	6
Review of Fire Investigation Programs (CIP) subtotal:	9.75	20

Summary of PPC Review

for

East Greenwich

FSRS Item	Earned Credit	Credit Available
Emergency Communications		
414. Credit for Emergency Reporting	1.95	3
422. Credit for Telecommunicators	3.20	4
432. Credit for Dispatch Circuits	1.64	3
440. Credit for Emergency Communications	6.79	10
Fire Department		
513. Credit for Engine Companies	5.93	6
523. Credit for Reserve Pumpers	0.00	0.5
532. Credit for Pumper Capacity	3.00	3
549. Credit for Ladder Service	2.73	4
553. Credit for Reserve Ladder and Service Trucks	0.00	0.5
561. Credit for Deployment Analysis	4.71	10
571. Credit for Company Personnel	6.03	15
581. Credit for Training	4.54	9
730. Credit for Operational Considerations	2.00	2
590. Credit for Fire Department	28.94	50
Water Supply		
616. Credit for Supply System	27.87	30
621. Credit for Hydrants	3.00	3
631. Credit for Inspection and Flow Testing	4.80	7
640. Credit for Water Supply	35.67	40
Divergence	-6.26	_
1050. Community Risk Reduction	4.38	5.50
Total Credit	69.52	105.5

Final Community Classification = 04/4X

INSURANCE SERVICES OFFICE, INC.

HYDRANT FLOW DATA SUMMARY

City	East Greenwich				
		RHODE	Witnessed by: Insurance Services Office		
County	Rhode Island(Kent),	State ISLAND (38)	withessed by. Insurance Services Office	Date:	Feb 28, 2017

					-						,		•
				FLOW - GPM Q=(29.83(C(d ²)p ^{0.5}))				PRESSURE			AT 20 PSI		
	ì		SERVICE					PSI					ļ
TEST	TYPE			INDIVIDUAL			TOTAL	STATIC	RESID.	NEEDED	AVAIL.	REMARKS***	MODEL TYPE
NO.	DIST.*			IH	HYDRANTS				L	**			
			Kent County Water										
11	ļ	Marlborough St and Division St	Authority, Main	1500	0	00	1500	116	86	2250	2800		
			Kent County Water		}			i					
10	ļ	Post Rd north of Franklin	Authority, Main	1550	0	0	1550	100	85	1750	3800		
1			Kent County Water				!						
11		South County Trl near Town Line	Authority, Main	1610	0	0	1610	118	100	1750	4000		
			Kent County Water					į]			
12		South County Trl at Briggs Dr	Authority, Main	1450	0	0	1450	84	78	5000	5200		
}			Kent County Water				1						
12A	Ļ	South County Trl at Briggs Dr	Authority, Main	1450	0	0	1450	84	78	2250	5200		
			Kent County Water										
13		Arrowhead Trl at Tilling Hast Rd	Authority, Main	1630	0	0	1630	134	105	500	3400		
١			Kent County Water]			
14	:	Signal Ridgeway and Watch Hill	Authority, Main	750	0	0	750	32	27	500	1200		
			Kent County Water										
15	ļ	1500 South County Trl	Authority, Main	990	0	0	990	40	35	4500	2100		
			Kent County Water										
15A		1500 South County Trl	Authority, Main	990	0	0	990	40	35	1250	2100		
			Kent County Water										
16		Middle Rd at South County Trl	Authority, Main	1540	0	0	1540	100	85	2500	3800		
l			Kent County Water					1					
17		Cindy Ann Dr at Sally Ann Dr	Authority, Main	1140	0	0	1140	57	46	750	2200		
			Kent County Water		l _								
18	ļ	Westfield Dr at Miss Fry Dr	Authority, High	1500	0	0	1500	90	83	500	5200		
			Kent County Water	1	l .	_							
2	ļ	First Ave at Mawney St	Authority, Main	990	0	0	990	98	35	2500	1100		
_		341.00 11.00 51	Kent County Water		l _	_							
3	ļ	Main St opposite Queen St	Authority, Main	1350	0	0	1350	112	68	4000	2000		
		36.0	Kent County Water			1 .							
3A		Main St opposite Queen St	Authority, Main	1350	0	0	1350	112	68	2500	2000		
١,		W . G. 10 . S	Kent County Water			l .							
4	L	West St and Spring St	Authority, Main	750	0	0	750	62	22	1000	750		

THE ABOVE LISTED NEEDED FIRE FLOWS ARE FOR PROPERTY INSURANCE PREMIUM CALCULATIONS ONLY AND ARE NOT INTENDED TO PREDICT THE MAXIMUM AMOUNT OF WATER REQUIRED FOR A LARGE SCALE FIRE CONDITION.

THE AVAILABLE FLOWS ONLY INDICATE THE CONDITIONS THAT EXISTED AT THE TIME AND AT THE LOCATION WHERE TESTS WERE WITNESSED.

^{*}Comm = Commercial; Res = Residential.

^{**}Needed Is the rate of flow for a specific duration for a full credit condition. Needed Fire Flows greater than 3,500 gpm are not considered in determining the classification of the city when using the Fire Suppression Rating Schedule.

^{*** (}A)-Limited by available hydrants to gpm shown. Available facilities limit flow to gpm shown plus consumption for the needed duration of (B)-2 hours, (C)-3 hours or (D)-4 hours.

INSURANCE SERVICES OFFICE, INC.

RHODE

1300

HYDRANT FLOW DATA SUMMARY

County	Rhode Isla	nd(Kent),	State	ISLAND (38)	AND (38)							Feb 28, 2017	
	TYPE DIST.*	TEST LOCATION	SERVICE Kent County Water	FLOW - GPM				PRESSURE		FLOW -AT 20 PSI			
TEST NO.				INDIVIDUAL HYDRANTS			TOTAL	STATIC	RESID.	NEEDED **	AVAIL.	REMARKS***	MODEL TYPE
											•		
5		Sylvan Dr and Kenson Dr	Authority, Main	1440	0	0	1440	98	82	750	3400		
6		Fourth Ave and Third Ave	Kent County Water Authority, Main	1450	0	0	1450	98	82	3000	3400		
7		Post Rd and Cedar St	Kent County Water Authority, Main	1540	0	0	1540	95	85	3000	4600		
8		Lebaron Dr at Hanaford School	Kent County Water Authority Main	1350	0		1350	95	70	2000	2400		

0

Witnessed by: Insurance Services Office

1300

72

60

3000

2900

THE ABOVE LISTED NEEDED FIRE FLOWS ARE FOR PROPERTY INSURANCE PREMIUM CALCULATIONS ONLY AND ARE NOT INTENDED TO PREDICT THE MAXIMUM AMOUNT OF WATER REQUIRED FOR A LARGE SCALE FIRE CONDITION.

THE AVAILABLE FLOWS ONLY INDICATE THE CONDITIONS THAT EXISTED AT THE TIME AND AT THE LOCATION WHERE TESTS WERE WITNESSED.

Kent County Water

Authority, Main

Tamarack Dr

City East Greenwich

9

^{*}Comm = Commercial; Res = Residential.

^{**}Needed is the rate of flow for a specific duration for a full credit condition. Needed Fire Flows greater than 3,500 gpm are not considered in determining the classification of the city when using the Fire Suppression Rating Schedule.

^{*** (}A)-Limited by available hydrants to gpm shown. Available facilities limit flow to gpm shown plus consumption for the needed duration of (B)-2 hours, (C)-3 hours or (D)-4 hours.



EAST GREENWICH FIRE DEPARTMENT Standard Operating Guide

Updated: July 2016

CHAPTER 02-02: CODE OF CONDUCT

Goal: All Recruits will observe the following Code of Conduct:

- Report on time and be prepared to participate in scheduled activities.
- Report clean shaven and in the proper uniform:

Blue Jeans, Recruit Reuben/T-Shirt, Department Ball Cap/ Toque, Black Shoes. PT day's appropriate clothes for physical activity.

- Stand at attention whenever an Officer or Instructor enters the training room.
- Not offer opinions or past experiences unless asked by the Officer or Instructor.
- Perform assigned House Duties without prompting.
- Accept instruction from members of the Department that may not be Instructors.
- Adhere to all SOG's.

The Recruit will be subject to a Demerit System. The Recruit will have to meet with a Chief Officer when s/he as accumulated 2 demerits or any instructor deems it necessary. If the recruit accumulates 3 demerits, s/he will be dismissed from the academy.

For the following violations the recruit will receive .5 demerits:

- Tardiness
- Improper uniform
- Not clean shaven
- Failure to respond to instruction
- Fail to perform house duties

For the following violations the recruit will receive 1 full demerit:

- Insubordination
- Disrespectful to instructors
- Substandard evaluations of any type (instructor/grades).

Be a Recruit. YOU ARE NOT ON THE JOB. You must earn your spot. There is the possibility that you may not make it out of training or off of probation. You must recognize that those senior to you have already passed through Recruit status and have earned their position in the Department.



EAST GREENWICH FIRE DEPARTMENT Standard Operating Guide

Updated: July 2016

CHAPTER 01-19: SOCIAL MEDIA POLICY

ADMINISTRATIVE POLICY

Goal: To establish the Fire Department's position on the use, management, administration and oversight of social media. This guideline is not meant to address one particular form of social media. Emerging technology will outpace our ability to create guidelines for each and every form of social media.

Philosophy: Social media does provide a valuable means of assisting the Fire Department and its members in obtaining, relaying, and researching information relative to community relations, fire prevention and communications, and other relative Fire Department priorities. This guideline shall serve as the policy that identifies uses that may be evaluated from time to time. The Fire Department also recognizes the role that social media tools may play in the personal lives of Department members. The personal use of social media can have an effect on Fire Department members in their official capacity as firefighters. This guideline is a means to provide guidance of a precautionary nature as well as restrictions, prohibitions, and disciplinary actions for social media violations.

Definitions:

Blog: A self-published diary or commentary on a particular topic that may allow visitors to post responses, reactions or comments.

Post: Content an individual shares on a social media site or the act of publishing content on a site

Social Media: A category of internet based resources that enable the user to generate content and encourage other user participation. This includes, but is not limited to, sites such as Facebook, MySpace, Twitter, You Tube, Instagram, and other multiple sites.

Speech: Expression or communication of thoughts or opinions in spoken words, in writing, by expressive conduct, symbolism, photographs, videotape or other related forms of communication.

Personal Use: Department members shall abide by the following when using social media.

1. Department members are free to express themselves as private citizens on social media sites, to the degree that their speech does not impair or impede the performance of duties, impair discipline and harmony among co-workers, or negatively affect the public perceptions of the Department.



EAST GREENWICH FIRE DEPARTMENT Standard Operating Guide

Updated: July 2016

CHAPTER 01-19: SOCIAL MEDIA POLICY

- 2. As public employees, Department members are cautioned that their speech, either on or off duty, and in the course of their official duties that has a nexus to the employee's professional duties and responsibilities, may not necessarily be protected speech under the first amendment.
 - This may be the basis for discipline if deemed detrimental to the Department.
 - Department members should assume that their speech and related activity on social media sites will reflect upon their position within the organization.
 - Department members shall not post, transmit, or otherwise disseminate any information to which they have access as a result of their employment without verbal/written permission from a Chief Officer.
 - Department members are cautioned not to do the following: Display Department logos, uniforms, or similar identifying items on personal web pages without prior verbal/written permission.
 - Post personal photographs or provide similar means of personal recognition that may cause you to be identified as a member of the Department without prior verbal/written permission.
- 3. Adherence to the Fire Department's current Rules and Regulations is required in the personal use of social media. In particular, members are prohibited from the following:
 - Speech containing obscene or sexually explicit language, images or acts and statements or other forms of speech that ridicule, malign, disparage, or otherwise express bias against any race, religion or protected class.
 - Department members may not divulge information gained by reason of their authority, make any speeches, statements or publish materials that could be considered to represent the views or positions of the Department without express authorization.
- 4. Department members should be aware that they may be subject to civil litigation for publishing or posting false information that harms the reputation of another person, group or organization, otherwise known as defamation, to include:
 - Publishing or posting private facts and personal information about someone without their permission that has not been previously revealed to the public, is not of legitimate public concern, and would be offensive to a reasonable person.



EAST GREENWICH FIRE DEPARTMENT Standard Operating Guide

Updated: July 2016

CHAPTER 01-19: SOCIAL MEDIA POLICY

 Using someone else's name, likeness, or other personal attributes, without that person's permission, for exploitative purposes.

 Members should be aware that privacy settings and social media sites are constantly in flux, and members should never assume that personal information posted on such sites is protected.

 Department members should expect that any information created, transmitted, downloaded or discussed in a public on-line forum may be accessed by the Department at any time without prior notice.

Violations:

1. Any member becoming aware of or having knowledge of a posting or of any website or webpage in violation of the provisions of this guideline shall notify their Immediate Supervisor immediately for action.

2. Violations of this written guideline may result in major violations in accordance with the current Rules and Regulations.